

# Walk-in clinic time slots

From 23<sup>rd</sup> September 2019 we are trialling a time slot system for our walk-in clinics. The aim is to reduce the length of time that patients have to wait to be seen. Walk-in clinics are for urgent problems requiring attention on the day.

If you attend the walk-in clinic you may be allocated a time slot later in the session. This means you can go away and come back at a specified time.

When you return to the clinic for your time slot, we aim to see you as quickly as possible but there may still be a wait.

**Thank you for your patience while we introduce this new system.**