Injured or unwell? Choose the right service

Visit 111.nhs.uk for urgent medical advice if you're not sure what to do





Community Wellbeing Hub

Support to improve your wellbeing.

- Health and Wellness
- Financial and Employment
- Access and Support
- Community and Volunteering
- Family and Caregiving



Self Care

• Grazed knees

Sore throat

• Coughs &colds

Visit nhs.uk for selfcare advice



Pharmacy

| Condition Acute otitis media* | Age range 1 to 17 |
|---------------------------------------|----------------------|
| Impetigo Infected inse bites | 1 + ct 1 + |
| Shingles Sinusitis Sore throat | 18 + 12 + 5 + |
| Uncomplicate urinary tract infections | |



NHS 111

Visit 111.nhs.uk or call 111 for advice and support



GP

Call your GP for new urgent conditions or symptoms that won't go

Plan ahead and book your appointment; also on the day urgent appointments



Minor Injuries Unit

Urgent but not lifethreatening

- Sprains
- Broken bones
- Wounds
- Burns
- Minor head injuries

Check your local MIU opening times



Urgent Care @ RUH

Urgent but not lifethreatening

- Sprains
- Broken bones
- Wounds
- Burns
- Minor head injuries

Open: 0730 - 2200



Emergency Department

Life threatening and serious injuries

- Unconscious
- Breathing difficulties
- Stroke
- Heart attack
- Heavy bleeding
- Severe burns

If you can, use online services in the first instance



For urgent mental health help

Text "SHOUT" to 85258 for free from a UK mobile network or scan the QR code to find a local helpline

