

# Oticon ON App

for Android and iOS



## Install the app

### On iOS (Apple devices)

1. Go to App Store and search for the app.
2. In the search result, tap the app.
3. Tap "GET" and then "INSTALL".
4. If prompted, sign in to App Store to complete the installation.



### On Android

1. Go to Google Play Store and search for the app.
2. In the search result, tap the app.
3. Tap "INSTALL".

When the installation is complete, you will see the app's icon on the home screen of your mobile device and the app is ready to be used.

### Ready to use Oticon ON?

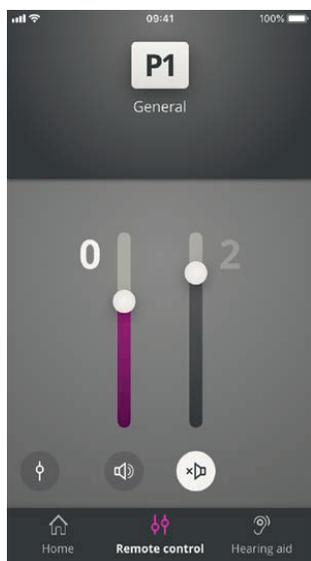
These handy video guides on our website will help you access and use all of Oticon ON features.

<https://www.oticon.co.uk/hearing-aid-users/hearing-aids/accessories/on-app>

## Change volume & mute

Select "Remote control" from the home screen to get access to the volume control. The volume can be changed in both hearing aids at the same time or in each hearing aid independently. Changing the volume only applies to the selected program (see next section).

1. Volume level indicator. "0" is the start-up volume as prescribed by your Audiologist.
2. Slide up or down to increase or decrease the volume.
3. Switch between volume control in both hearing aids or each hearing aid.
4. Tap to mute or unmute the hearing aid microphones.



## Change Program

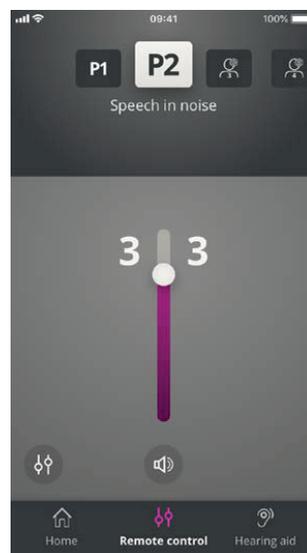
Select "Remote control" from the home screen to get access to the programs in your hearing aids. In each program you can adjust the volume as described in the previous section.

You can have up to four different listening programs. They are defined by your hearing care professional during the fitting session.

Tap the programs icon on top of the screen to access the programs. Swipe to the left to see the full list. Tap the icon of the program you wish to access. The background colour of the icon of the selected program turns white. Selection of the program will result in changing the program also on the hearing aid.

If the hearing aids are paired to a TV Adapter, EduMic or with a ConnectClip, one or two more programs will be available on the list.

The number of Tinnitus Sound Support™ programs depend on the fitting of the hearing aid.



## TV Sound & Remote Mic

If your hearing aids have been paired to a TV Adapter (or EduMic) or/ and a ConnectClip, the following programs can be selected from the list of programs in the app.

### TV Adapter / EduMic

If the hearing aids are paired to a TV Adapter you are able to control sound streamed from your TV to the hearing aids.

Select "Streaming" to adjust the volume of the sound streamed from your TV to your hearing aids. To adjust the volume of the external sound picked up by the hearing aids, select "Environment".

If the hearing aids are paired to EduMic, the program will be used in order to let you control sound streamed from Oticon EduMic.

### Remote mic (ConnectClip)

Select "Mic sound" to adjust the volume of the sound streamed from your ConnectClip to your hearing aids. To adjust the volume of the external sound picked up by the hearing aids, select "Environment".

