



Please contact the Patient Advice and Liaison Service (PALS) if you require this leaflet in a different format.

Email: ruh-tr.PALS@nhs.net

Telephone: 01225 825656 or 01225 826319

Patient Advice and Liaison Service

PALS

We are here to help you



The Patient Advice and Liaison Service is called PALS for short

PALS can -

Tell you about hospital services.

Listen to your concerns.

Help you tell nurses and doctors what you think of your care.

Please ask a member of staff and they will help you contact PALS

What you say is private. We will only tell other people if, you say we can or, if we think it will keep you safe.

Contact PALS

Visit us in the PALS office at the RUH main entrance



Telephone: [01225 825656](tel:01225825656) / [826319](tel:01225826319)



Email: ruh-tr.PALS@nhs.net



Write to: PALS
Royal United Hospitals Bath
NHS Foundation Trust
Combe Park
BA1 3NG