

## Information for family and carers: Visiting hours

You are welcome to visit anytime during the day particularly if you would like to participate in the care of you relative/carer; however we would recommend visiting between 11am and 8pm and request no more than two visitors at a time. If visiting arrangements change we commit to explaining this to you.

- Meal times: Breakfast 7am. Lunch 12pm. Dinner 5pm.

**Location:** Zone C 12 - Ground floor.

**Telephone:** Reception: 01225 825814

Area A: 01225 821706

Area B: 01225 824541

Area C: 01225 825877

Royal United Hospitals Bath NHS Foundation Trust  
Combe Park, Bath BA1 3NG  
01225 428331 [www.ruh.nhs.uk](http://www.ruh.nhs.uk)

Please contact the Patient Advice and Liaison Service (PALS) if you require this leaflet in a different format, or would like to feedback your experience of the hospital.

Email [ruh-tr.PatientAdviceandLiaisonService@nhs.net](mailto:ruh-tr.PatientAdviceandLiaisonService@nhs.net) or telephone 01225 825656.

# ACE OPU ASSESSMENT & COMPREHENSIVE EVALUATION OLDER PERSONS UNIT.



## Welcome to the Assessment & Comprehensive Evaluation Older Persons Unit

The Royal United Hospital has introduced a new model of care for older people. The primary aim of **ACE OPU** is to facilitate rapid clinical assessment, investigation and interventions to support early discharge, reducing the length of time you need to stay in hospital.

- **ACE OPU** has 27beds consisting of 3 areas: A, B & C.
  - The **ACE OPU** Nursing Team is led by a Senior Sister, (navy uniform with white stripe) supported by Junior Sisters (navy uniform), Staff Nurses (blue uniform with white stripe), Health Care Assistants (burgundy uniform), Ward Clerks (mauve uniform) and Discharge Co-ordinators (white uniform).
  - The Medical Team is led by a Consultant and supported by Registrars, Junior Doctors (green uniform) and Medical Nurse Practitioners (navy uniform with red stripe).
  - The Nursing and Medical teams work closely with a team of specialists to plan your safe discharge. This team includes Physiotherapists, Occupational Therapists, Pharmacists, Discharge Liaison Nurses and Social Workers all of whom may talk to you and your family, with your agreement, about your discharge plan.
  - A Consultant led ward round takes place each morning and you will be assessed as to your readiness for transfer or discharge.
- If you require on-going physiotherapy or occupational therapy you will be referred to Community Services and Agencies to assess your needs on discharge. We aim to support and maintain your independence, helping to reduce the need for your re-admission to hospital.
  - The team will keep you updated on your progress and plans for discharge and are happy to update relatives/carers, with your permission.
  - On the day that you are discharged we will aim to have your tablets and discharge paperwork ready by 10:00am. This is to allow other patients that are being admitted access to the service we provide. You may, however, be discharged at any time during the day or early evening depending on your individual circumstances
  - We ask that wherever possible a relative or friend provides transport for your discharge. However, we understand that this is not always possible, and can arrange hospital transport for you.
  - If your length of stay in hospital is predicted to be longer than 72 hours and you require ongoing treatment or Community Services you may be transferred to another ward within the RUH more suitable to your needs.
  - If you have any questions or feedback about your stay on **ACE OPU** please discuss this with our Nurse in Charge.