

# Receiving Your Results By Telephone



## Receiving your results by telephone

You have been invited to receive the results of your biopsy or needle test by telephone. This result will be given to you by the breast surgeon.

**Please ensure that you are available to receive a telephone call:**

**Time:** \_\_\_\_\_

**Date:** \_\_\_\_\_

- Please make sure that you are in a quiet environment when you receive the phone call for your results so that there are no interruptions. You may wish to ask somebody to be nearby for you to chat to once you have had your telephone consultation.
- You will be asked for your date of birth to confirm your identity and ensure that the correct results are given to you.
- If as expected your result is normal, you will be discharged and no further appointments will be necessary.
- You will be sent a letter from the surgeon confirming your result and the telephone consultation. Your GP will be set a copy of this letter. Written information to support the result that you have been given may be sent where appropriate.
- Please ask any questions you may have and discuss any worries or concerns.
- If you would like to discuss anything further in person with the surgeon please request a breast clinic appointment.

- Occasionally the result of the biopsy does not confirm the nature of the lesion a further test may be needed. The surgeon will discuss this with you if this is the case.
- In the very unlikely event of the result being more worrying than expected the surgeon will discuss this with you and will give you the date of an appointment to attend the breast clinic.

If for some reason you are unable to take the call during the allocated time, or if the doctor did not get through to you, please telephone the breast unit reception desk. We will arrange for you to speak to a doctor about your result at a mutually convenient time.

**Please note:** All results are discussed at our team meeting before they are given by telephone. In the extremely rare event of the result not being available, there may be a delay in you receiving your result. In this case, the result will be given as soon as possible after that date.



## You may like to write some notes

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## Contact Details

Breast Unit reception desk 01225 825881

Breast Clinical Nurse Specialists office 01225 824057 (answerphone)  
Available 9am - 5pm

## Breast Clinical Nurse Specialists

Cherry Miller  
Kate Hope  
Debbie Cole  
Rachael Bolitho  
Irene Buckley

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Please contact the Patient Advice and Liaison  
Service (PALS) if you require this leaflet in a  
different format, or would like to feedback your  
experience of the hospital. Telephone 01225  
825656 or Email  
[ruh-tr.pals@nhs.net](mailto:ruh-tr.pals@nhs.net)