			Apr 2024	May 2024	Jun 2024	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025
	KPI DESCRIPTION	TARGET	RUH											
НЕАLTH СНЕСК	Number of outstanding Datix reports over 30 days old	0	2	1	7	5	3	1	2		4	1	6	10
	Number of RIDDORs reported	0	0	0	0	0	0	0	0	0	0	0	0	0
	Staff sickness rate	4.0%	4.08%	2.53%	4.24%	6.21%	5.62%	4.88%	5.21%	4.90%	3.79%	3.23%	4.80%	4.02%
	Staff turn over	14.4%	0.7%	0.00%	0.00%	0.00%	0.00%	1.40%	4.00%	1.40%	0.50%	0.70%	0.00%	0.00%
	Overall activity	Monitoring	869179	849572	832961	919896	806889	851786	926371	895710	829724	972845	880646	914111
OPERATIONAL PERFORMANCE	% Turnaround time (Within 1 hr) - Acute Chemistry - Potassium	95%	76.0%	80.0%	76.0%	83.0%	88.0%	87.0%	88.0%	87.0%	86.0%	86.0%	84.0%	85.0%
	% Turnaround time (Within 6 hrs) - Routine Chemistry - Potassium	95%	95.8%	97.3%	95.2%	97.3%	97.8%	97.1%	97.7%	97.1%	99.0%	96.8%	96.9%	96.4%
	% Turnaround time (Within 1 hr) - Acute Haematology - FBC	95%	92.2%	92.1%	91.2%	92.1%	94.2%	91.8%	92.5%	91.8%	92.0%	92.1%	92.0%	92.9%
	% Turnaround time (Within 6hrs) - Routine Haematology - FBC	95%	98.8%	98.5%	95.2%	99.4%	99.2%	99.1%	98.8%	98.8%	99.0%	98.8%	99.5%	99.3%
	Total number of histopathology cases received		2903	2913	2692	2970	2629	2617	3064	2807	2591	2859	2744	3168
	Total number of histopathology cases reported	-	2823	2683	2166	2613	1883	1869	2218	2268	1919	2812	2754	3016
	Total number of histopathology cases reported - within 7 days		1648	1613	1350	1713	1181	1477	1807	1652	1222	1498	1716	2050
	Total number of histopathology cases reported - within 10 days	-	1852	1916	1588	1943	1437	1675	2002	1833	1459	1793	2018	2461
	Total number of cases reported using digital histopathology								399	26%	653	654	582	603
QUALITY & CLINICAL GOVERNANCE	Number of investigations not accredited to ISO15189	0	26	26	26	25	26	26	30	29	29	29	29	29
	Number of field safety notices received and not implemented within 21 days	0	0	0	0	0	0	0	0	0	0	0	0	0
	Pathology Staff Survey has been completed and published	Yes / No	No	No	Yes									
	Business review meetings are held with primary pathology provider	Yes / No	Yes											
	Business review meetings are held with diagnostic suppliers	Yes / No	Yes											

QUALITY 8