

Description	Target / Threshold	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Number of Serious Incident assigned to pathology	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of outstanding Datix reports over 30 days old	0	0	2	4	5	7	8	8	8	7	5	7	4
Number of RIDDORs reported	0	0	0	0	0	0	0	0	0	0	0	0	0
Staff sickness rate	3.96%	3.53%	2.96%	1.90%	3.36%	3.38%	2.89%	4.84%	4.16%	4.77%	6.27%	4.10%	3.54%
Staff turn over	14.4%	0.00%	3.60%	0.0%	0.0%	2.2%	1.5%	2.8%	1.4%	0.7%	0.0%	1.5%	0.7%
Overall Activity	Monitoring	1131166	1144676	1212676	1212103	1258206	1269320	1273888	1358914	1134266	830185	778958	869967
Headline risk for Pathology service	Monitoring												
Services currently meets statutory requirements - MHRA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HTA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HFEA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HSE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - DHSC POCT guidelines	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
% Turnaround time (Within 1 hr) - Acute Chemistry - Potassium	95%	91.0%	90.0%	86.0%	83.0%	79.0%	81.0%	80.0%	unavailable	unavailable	59.0%	54.0%	63.0%
% Turnaround time (Within 6 hrs) - Routine Chemistry - Potassium	95%	97.2%	95.5%	95.8%	95.8%	95.6%	94.3%	94.8%	95.3%	96.1%	88.8%	93.2%	96.1%
% Turnaround time (Within 1 hr) - Acute Haematology - FBC	95%	95.0%	95.5%	95.4%	95.0%	90.0%	92.8%	92.4%	92.2%	92.4%	91.3%	85.9%	89.0%
% Turnaround time (Within 6hrs) - Routine Haematology - FBC	95%	99.7%	99.8%	99.8%	99.8%	98.6%	98.9%	99.3%	99.4%	99.7%	99.0%	99.2%	99.3%
% Diagnostic Histopathology - within 7 days	90%	56.0%	70.0%	56.0%	63.0%	70.0%	63.0%	69.0%	55.0%	64.0%	78.0%	86.0%	84.0%
% Diagnostic Histopathology - within 10 days	98%	66.0%	81.0%	69.0%	74.0%	83.0%	75.0%	76.0%	63.0%	73.0%	88.0%	93.0%	93.0%
Local patient pathways, agreed with requestors, shall include anticipated turnaround times for all laboratory investigations	95%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
% TAT within 15 hrs of COVID-19 real time RT-PCR	95%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	93.0%	93.0%	90.0%

Laboratories shall demonstrate commitment to sustained innovation in their services through continuous quality improvement (CQI), which may include conducting formal academic research and evaluating novel approaches aimed at improving	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy	In date Policy
The proportion of inpatient results required for discharge available at time of need	100%	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future
Average number of blood draws per patient episode.	Monitoring	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future
% of blood culture bottles that meet the minimum fill level of 20ml	100%	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future	Future

KEY

Datix - a web-based system that is used for the reporting and management of incidents, risks and complaints.

RIDDOR - Reporting of Injuries, Diseases and Dangerous Occurrences Regulations.

MHRA - Medicines and Healthcare products Regulatory Agency

HTA - Human Tissue Authority

HFEA - Human Fertilisation and Embryology Authority

HSE - Health and Safety Executive

DHSC - Department of Health and Social Care

POCT - Point-of-care testing

FBC - full blood count

RT-PCR - Reverse transcription polymerase chain reaction

ISO - International Organization for Standardization

EQA - external quality assessment

NICE - National Institute for Health and Care Excellence

MDT - Multidisciplinary Team