Description	Target / Threshold	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21
Number of Serious Incident assigned to pathology	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of outstanding Datix reports over 30 days old	0	1	1	1	0	0	0	0	0	0	0	0	0
Number of RIDDORs reported	0	0	0	0	0	0	0	0	0	0	0	0	0
Staff sickness rate	3.96%	N/A	1.75%	2.93%	0.48%	1.50%	1.09%	2.31%	3.45%	3.92%	2.73%	1.18%	3.20%
Staff turn over	14.4%	N/A	5.70%	5.9%	6.0%	0.5%	1.1%	0.0%	0.0%	0.3%	1.7%	0.4%	1.2%
Overall Activity	Monitoring	321440	461694	617842	716848	780959	883204	543786	593580	510050	500052	499916	629595
Headline risk for Pathology service	Monitoring	_,_,_,					IT order	comms					
Services currently meets statutory requirements - MHRA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HTA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HFEA	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - HSE	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Services currently meets statutory requirements - DHSC POCT guidelines	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
O/ Transport dating a (NACHE in 4 ha)	050/	07.20/	07.00/	06.00/	00.00/	02.00/	02.00/	00.00/	00.00/	04.00/	00.00/	02.00/	02.00/
% Turnaround time (Within 1 hr) - Acute Chemistry - Potassium	95%	87.2%	87.9%	86.8%	90.0%	92.0%	92.0%	88.0%	89.0%	91.0%	89.0%	92.0%	92.0%
% Turnaround time (Within 6 hrs) -	95%	97.8%	98.0%	97.9%	97.4%	96.7%	96.6%	96.4%	95.5%	96.1%	96.2%	95.7%	95.3%
Routine Chemistry - Potassium		22.24		22.111		27.24	/						/
% Turnaround time (Withi 1 hr) - Acute	95%	96.2%	96.6%	96.1%	96.2%	95.8%	94.3%	94.7%	93.3%	94.1%	93.8%	93.6%	94.5%
Haematology - FBC % Turnaround time)Within 6hrs) -	95%	99.7%	99.7%	99.8%	99.7%	99.7%	99.4%	99.1%	99.5%	99.7%	99.7%	99.3%	99.7%
Routine Haematology - FBC % Diagnostic Histopathology - within 7 days	90%	94.0%	97.0%	98.0%	94.0%	95.0%	85.0%	92.6%	90.4%	85.3%	90.0%	90.0%	82.0%
% Diagnostic Histopathology - within 10 days	98%	98.0%	99.0%	99.0%	100.0%	99.0%	95.1%	98.3%	96.4%	96.2%	99.0%	98.0%	94.0%
Local patient pathways, agreed with requestors, shall include anticipated turnaround times for all laboratory investigations	95%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
% TAT within 15 hrs of COVID-19 real time RT-PCR	95%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

List Investigations not covered by ISO (Total Investigation available and reported)	0	10	10	10	10	10	10	10	10	10	10	10	10
List Investigations not covered by ISO (Total Investigation referred to third party)	0	35	35	35	35	35	35	26	26	26	26	26	26
All investigations should be covered by EQA scheme.	100%	92.0%	92.0%	92.0%	92.0%	92.0%	92.0%	95.0%	95.0%	95.0%	95.0%	95.0%	95.0%
Number of NICE Guidance - Commissioned and funded and actions has not been completed	0	0	0	0	0	0	0	0	0	0	0	0	0
Number of safety notice received >21 days and not yet implemented	0	0	0	0	0	0	0	0	0	0	0	0	0
% of transport delays recorded as non- conformances	≤1%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.4%
Staff annual Appraisal Rates	100%	93.8%	74.4%	75.4%	81.0%	86.6%	84.8%	81.6%	79.9%	75.3%	69.7%	79.7%	81.9%
ocum and bank staff to substantive rati		3.1%	3.1%	3.1%	3.1%	3.1%	3.1%	3.0%	3.0%	3.0%	2.0%	2.0%	2.0%
All senior staff - Annual appraisal	100%	100.0%	100.0%	100.0%	100.0%	97.5%	97.5%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Proportion of staff in formal training	5%	6.4%	6.4%	6.4%	4.20%	4.20%	4.20%	4.20%	4.20%	4.20%	4.20%	4.20%	4.20%
Proportion of staff undergoing training/education programmes	>5%	16.0%	16.0%	16.0%	8.0%	8.0%	8.0%	8.0%	8.0%	8.0%	8.0%	8.0%	8.0%
Friends and Family survey rate - Completed and published	One per year	0	0	0	Trust								
Service user satisfaction survey rate - Completed and published	One per year	0	0	0	Yes								
Attendance at identified MDT Meetings	100%	100%	100%	100%	100%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Pathology Staff Survey - Completed and published	One per year	0	0	0	0	0	0	0	0	0	1	0	0
Number of business review meetings held in the last quarter with primary pathology provider where is it not provided by the trust.	One per quarter	1	0	1	0	1	0	1	0	1	0	1	0
Number of business review meetings held in the last quarter with diagnostic suppliers	One per quarter	1	0	0	1	1	1	1	1	1	1	1	1
% of Equipment contracts in effect that are over original term agreement.	0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%

| The laboratory shall actively engage in demand optimisation, design both to reduce the number of unnecessary tests and to help ensure that appropriate tests are used | In date Policy | In date
Policy |
|--|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| Laboratories shall demonstrate commitment to sustained innovation in their services through continuous quality improvement (CQI), which may include conducting formal academic research and evaluating novel approaches aimed at improving | | In date
Policy |
| The proportion of inpatient results required for discharge available at time | 100% | Future |
| Average number of blood draws per patient episode. % of blood culture bottles that meet the minimum fill level of 20ml | Monitoring 100% | Future
Future |

KEY

Datix - a web-based system that is used for the reporting and

RIDDOR - Reporting of Injuries, Diseases and Dangerous Occurrences

MHRA - Medicines and Healthcare products Regulatory Agency

HTA - Human Tissue Authority

HFEA - Human Fertilisation and Embryology Authority

HSE - Health and Safety Executive

DHSC - Department of Health and Social Care

POCT - Point-of-care testing

FBC - full blood count

RT-PCR - Reverse transcription polymerase chain reaction

ISO - International Organization for Standardization

EQA - external quality assessment

NICE - National Institute for Health and Care Excellence

MDT - Multidisciplinary Team