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Media Release

Healthcare support workers at the RUH receive national awards in recognition of excellent care

Three healthcare support workers at the Royal United Hospitals (RUH) Bath NHS Foundation Trust have been honoured with national awards this week in recognition of the outstanding care they provide.

The 'Chief Nursing Officer and Chief Midwifery Officer Awards' reward the significant and outstanding contribution made by nurses, midwives, healthcare support workers and maternity support workers in England and their exceptional contribution to nursing and midwifery practice.

RUH healthcare support workers Gregory Jessop, Leah Moyle and Andreena Anderson were presented with the awards by Sally Matravers, Regional Deputy Director of Nursing and Quality, alongside RUH Chief Nursing Officer Toni Lynch, on Thursday 8 August.

All three were celebrated for being role models for their profession, demonstrating commitment and compassion, and acting as ambassadors for best practice.

Toni said: "Healthcare support workers are at the heart of the RUH, making a real difference every day to the lives of the people they care for and the colleagues they support.

"I am immensely proud that Leah, Gregory and Andreena have been recognised with these national awards. It is a true reflection of their dedication and compassion. I have heard inspiring accounts from their teams about the impact they have on the people we care for, and on their colleagues too. They are a true asset to the RUH".

Meet the winners

Gregory Jessop

Gregory works as a healthcare support worker on William Budd ward, where patients with cancer are cared for. He was awarded the Working Together for Patients Award for consistently going above and beyond to support his colleagues to deliver the highest possible patient care.

Gregory's team said: "Greg exemplifies commitment, compassion, and integrity. His motivation is never for praise but purely for getting the best outcomes for patients and staff.

"He is always looking for opportunities to improve patient care and has introduced a number of key initiatives which have improved the way the team shares information, benefiting both staff and patients. He has also taken a leading role in mentoring newer members of the team and is a hugely supportive colleague."

Leah Moyle

Leah Moyle works in the Palliative Care team which provides support to patients who are at or near the end of their life. Leah received the Compassion Award for consistently providing outstanding care to patients and colleagues alike.

Leah's team said: "Leah embodies compassion and patient-centred care, supporting patients and their families through a very difficult time and ensuring that their individual needs and wishes are met.

"Alongside her clinical role, Leah spends a lot of time with the staff on all the wards helping develop and upskill members of the team so that they too can provide the best possible care."

Andreena Anderson

Andreena has worked in the RUH's Paediatric department caring for young children for over fifteen years. Andreena received the Everyone Counts Award for championing equality, diversity, and inclusion in everything she does.

Andreena's team said: "Andreena demonstrates empathy, compassion, and strong advocacy for patients and families, even in challenging situations, making her an invaluable asset to the team.

"She is dedicated to fostering an inclusive environment and ensuring that all patients receive equal access to the care and support they need, regardless of their circumstances. This is particularly evident through her work with patients who have mental illness, where Andreena has acted as an advocate, ensuring their individual needs and wishes are understood and met.

"She also acts as a buddy for new colleagues to help them feel welcome and confident as they join the team."

Ends

Notes to Editor:

At the RUH we're proud to put people at the heart of what we do, striving to create an environment where everyone matters. Everyone means the people we care for, the people we work with and the people in our community.

We provide a wide range of services including medicine and surgery, services for women and children, accident and emergency services, and diagnostic and clinical support services.

We also provide specialist services for rheumatology, chronic pain and chronic fatigue syndrome/ME via the Royal National Hospital for Rheumatic Diseases which we acquired in 2015.

In 2021, we acquired Sulis Hospital Bath, an independent hospital that provides care for both private and NHS patients. This has enabled us to provide more care for NHS patients, as well as continuing to provide private care to those who choose it. Any additional income earned through private care is reinvested in services for the benefit of the people we care for at both Sulis and the RUH.

Our new Dyson Cancer Centre brings together many of the RUH's cancer services under one roof to provide a cancer services hub for over 500,000 people in the South West. The centre includes the RUH's oncology, chemotherapy and radiotherapy services, a 22-bed inpatient ward, a dedicated pharmacy, research team and nuclear medicine and physics teams.

A key feature of the new centre is the Macmillan Wellbeing Hub. The three-storey hub provides a welcoming, non-clinical space designed around the needs of patients and their families. It also includes comfortable accommodation where relatives and loved ones can stay overnight.

We work closely with other health and care organisations as members of the Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board. We strive to improve the health and wellbeing of the people in our community by working together build one of the healthiest places to live and work.

We are rated 'Good' by the Care Quality Commission (CQC).

For more information about the Royal United Hospitals Bath NHS Foundation Trust visit: www.ruh.nhs.uk