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Media Release

RUH Rated Good by the Care Quality Commission

The Royal United Hospitals Bath NHS Foundation Trust has been rated Good by the Care Quality Commission (CQC), following an inspection of the Trust's services carried out in June 2018.

Among the inspectors' findings, Maternity services are rated as Outstanding and the Trust remains Outstanding for being caring. Critical care services, medical care and children and young people's services are all rated as Good and the Trust is also rated Good for being safe, effective and well led and Good for its productive use of resources.

Trust Chief Executive James Scott said: "We are delighted that the CQC has recognised the hard work and dedication of all our staff that has driven these improvements that rightly deserve our new rating of Good overall.

"I am proud of the progress we have made since the last CQC report in 2016. But we are not complacent – and where there are areas in which we need to further improve, we are already working to address them."

Whilst the CQC found examples of outstanding practice in urgent and emergency care, and the service was rated as good for being effective and caring, overall this service remains rated as Requires Improvement.

Dr Bernie Marden, Trust Medical Director, said: "We acknowledge that the hospital and our Urgent and Emergency Care service are under year-round pressure. We are continuing to take steps to improve and are working closely with our health and social care partners to enable patients to be seen, treated and discharged in a safe, appropriate and timely manner.

"We are pleased that the CQC found examples of outstanding practice, and recognised that the working culture in the Emergency Department was excellent, with staff committed and enthusiastic whilst working under challenging conditions."

Ends

Note to editors:



- The Care Quality Commission is the independent regulator of health care and adult social care services in England
- The Care Quality Commission inspection in June 2018 assessed five core services: urgent and emergency services, medical care, critical care, children and young people's services and maternity services. It asked five questions of all services: are they safe, effective, caring, responsive to people's needs, and well-led?

Notes to Editor:

- The Royal United Hospitals Bath NHS Foundation Trust provides acute treatment and care for a catchment population of around 500,000 people in Bath, and the surrounding towns and villages in North East Somerset and Western Wiltshire. The hospital provides healthcare to the population served by four Clinical Commissioning Groups: Bath & North East Somerset CCG, Wiltshire CCG, Somerset CCG and South Gloucestershire CCG.
- The Trust has 759 beds and a comprehensive range of acute services including medicine and surgery, services for women and children, accident and emergency services, and diagnostic and clinical support services.
- In 2015 The Royal United Hospitals NHS Foundation Trust was acquired the Royal National Hospital for Rheumatic Diseases (RNHRD) NHS Foundation Trust. The RNHRD treats patients from across the country offering services in rheumatology, chronic pain, chronic fatigue syndrome/ME, cancer related fatigue and fatigue linked to other long term conditions such as multiple sclerosis
- The RUH is changing - we have an exciting programme of redevelopment underway transforming our site and further improving the services we provide. The Trust is now working towards building a purpose built RNHRD and Therapies Centre and a new Dyson Cancer Centre. For more details visit: www.ruh.nhs.uk/about/fit_for_the_future
- For more information about the Royal United Hospitals Bath NHS Foundation Trust visit: www.ruh.nhs.uk

