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Media Release

Staff praised after storm damage

Patients have been praising staff for the calm way they responded to storm damage caused over the weekend.

Unprecedented levels of rain overwhelmed the hospital's internal downpipes causing a series of leaks. These leaks caused damage to the ceilings of the respiratory and cardiac wards which resulted in a number of patients being relocated to alternative areas of the hospital.

Once all patients had been appropriately relocated, teams from the Estates and Facilities department worked together to carry out emergency maintenance work and a deep clean; the wards affected are now fully operational and all patients have been transferred back.

The brilliant team work has been recognised by both staff and patients.

Steve from Bath was an inpatient on the Cardiac Ward during the storm on Friday night: "I woke up to the sound of water and the tiles coming down. Saffron, our Nurse in Charge was an absolute star, and looked after us very well on the other ward."

Director of Estates and Facilities Howard Jones said: "We have made the necessary temporary repairs to the roof, and we are now working towards a permanent solution to ensure that we do not experience another similar situation."

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