

31 January 2012

Hospital stars - awards ceremony to honour RUH staff

Outstanding staff were honoured for their contributions, achievements and innovation in health and patient care at the hospital's New Year's Honours Award ceremony.

The awards presented during the evening, which took place at the Assembly Rooms, Bath, symbolised the dedication and hard work of so many staff.

The Infection Control Team were voted Team of the Year in recognition of all their hard work to improve infection control practices across our hospital. The AMIS team (which stands for Anterior Minimally Invasive Surgery) on Philip Yeoman ward were voted Most Innovative Team for the excellent work they are doing with patients at the RUH undergoing total hip replacement.

The RUH invited members of the public to help them find a Hospital Hero for 2011; someone who had gone above and beyond the call of duty, or made them feel especially well cared for. Healthcare Assistant Tom Farrell was voted Hospital Hero for his exceptional patient care.

Healthcare Assistant Jayne Duggan was presented with a Customer Care of the Year Award for her innovative and practical thinking to reduce C.Difficile on Forrester Brown ward.

Personal Achievement Awards were presented to individuals who had made an outstanding contribution and Loyalty Awards were given to staff in recognition of their long service.

There were two new awards this year: Research and Development, which was presented to Consultant Anaesthetist Dr Tim Cook for his unique research project in airway management, involving the Royal College of Anaesthetists and the Difficult Airway Society, and Patient Safety which was presented to Junior Sister Lisa Brown for developing and implementing an innovative way to reduce the incidence of pressure ulcers in patients.

Two special awards were also presented on the night to the Intensive Therapy Unit in recognition and appreciation of the team's exceptional bravery and professionalism in managing the ITU fire, and the subsequent events on 22 November 2011, and the Millennium team for the team's exemplary teamwork and commitment implementing CRS Millennium at the Trust.

Members of the Trust Board, including Chairman Brian Stables and Chief Executive James Scott, joined staff for this special celebratory evening. RUH Chairman Brian Stables says: "The awards are important as they give us a great opportunity to showcase the amazingly talented people we have at the RUH and it gives us a chance to thank the

4,000 staff who, day in day out, work incredibly hard caring for our patients. They are all stars."

The RUH choir also performed at the event.

Ends

Notes to editors - details of the awards

Team of the year

The Infection Control Team won Team of the Year in recognition of all their hard work to improve infection control practices across our hospital. The team has worked closely with colleagues in the community to improve communication, rolled out an extensive teaching and training programme, introduced a norovirus toolkit, which is instantly accessible to staff, and developed a visitors charter. This work has contributed to the successful reduction of Norovirus outbreaks in the hospital.

Most Innovative team

The AMIS team (which stands for Anterior Minimally Invasive Surgery) on Philip Yeoman ward received their award for the excellent work they are doing with patients at the RUH undergoing total hip replacement. The new procedure, called AMIS, is being used in only two other centres in the UK and is less invasive than traditional hip replacement surgery, allowing the patient greater mobility within a shorter timescale. Patients are operated on in one day, and discharged safely home within 48 hours, therefore reducing their length of stay in hospital. Implementing this new procedure has changed the way the team works, they've changed shift patterns, learnt new techniques and gone above and beyond to ensure an excellent outcome for our patients.

Hospital Hero

Tom Farrell is a dedicated Healthcare Assistant who has been working on William Budd Ward since June 2009. Recently his exemplary actions caught the attention of a patient and her husband, so much so that her husband wrote to us in order to bring Tom's outstanding attitude and contribution to public recognition. Tom has been commended for his excellent patient care.

Chief Executive's Customer Care of the Year Award

Jayne Duggan, Healthcare Assistant has worked fervently over the last two years to combat the issues of C.Difficile around the hospital. She developed a 'bed space' checklist which is used once a bed space had been cleaned after a patient has been discharged. Jayne designed a simple tick-box sheet that is completed and signed by the nurse after cleaning and preparing the bed space. The checklist proved so effective that it is being used in other wards across the Trust. As a result of her innovative and practical thinking, Jayne's checklist has significantly reduced the number of cases of C.Difficile on the Forrester Brown Ward.

Research & Development Award

Dr. Tim Cook, Consultant Anaesthetist, was the lead for a unique research project in airway management, involving the Royal College of Anaesthetists and the Difficult Airway

Society. The work involved carrying out a national census of airway management during anaesthesia which determined for the first time ever the number of general anaesthetics performed in the UK and how the patient's airway was managed. His analysis led to prominent new findings, including obesity as a major risk factor for such events, a high risk of events occurring on ICU, failures of monitoring of breathing, and failure of rescue procedures such as a simple form of tracheostomy.

Personal achievement awards:

Aptullah Bayram, Cleaner, Ophthalmology
Claire Casling, Medical Nurse Practitioner, Older People's Unit
Maggie Depledge, Occupational Therapy Manager
Bethan Gravell, Receptionist, Education Centre
Rachel Linegar, Care Records Service Manager
Helen McCabe, Out Patient Booking Manager
Phil Lunt, Network Support Technician
Susie Slade, Ward Manager, Respiratory
Elisa Woodward and Jane Rosevear who both work in Ultrasound department

Loyalty award (25 years service):

Lottie Allard, Urology Nurse Specialist, Urology
Helen Bostock, Accounts Payable Manager
Mary Crease, Accounts Receivable Officer
Carolyn Davey, Staff Nurse, Forrester Brown
Jennifer Dowding, Housekeeper, Doctors quarters
Sharon Firth, Healthcare Assistant, William Budd
Linda Harvey, Medical Secretary to Prof. Canter, ENT (Ear, nose and throat)
Carmen Huttel, Ward Clerk, Charlotte Ward
Carol Jones, Personal Assistant to Head of Medical Physics
Carol Rosslee, Healthcare Assistant, William Budd
Sue Sheppard, Staff Nurse, Forrester Brown
Hilary Vause, Clinical Site Manager
Jane Veale, Staff Nurse, Forrester Brown
Claire Williams, Pharmacy Technician, Pharmacy

Loyalty award (35 years service):

Joan Lawson, Healthcare Assistant, William Budd Ward
Carolyn Phillips, Ward Sister, Charlotte Ward

For more information please contact:

Anita Houlding, Senior Communications Officer, telephone 01225 825799