

6 December 2011

Communications Department
Tel: 01225 82 5849/5799/6230/1299communication@ruh.nhs.uk
www.ruh.nhs.uk**Media Release****Help us find our Hospital Hero**

Do you know of someone who could be our Hospital Hero?

Someone who has gone above and beyond the call of duty or made you, a friend, or a relative feel especially well cared for whilst at the RUH?

We want to find that special member of staff and make them our Hospital Hero for 2011. They may be a nurse, doctor, one of our volunteers, or one of our many support staff who work tirelessly behind the scenes to ensure our services run smoothly such as our cleaners, porters and healthcare assistants.

We receive dozens of thank you letters and cards each week so we know that people in North Somerset, Wiltshire and beyond are grateful for the treatment and care they receive at the RUH, so we're giving members of the public a chance to honour one of our staff members.

But we need the public's help and their stories to make this a success. So if you know of someone you think deserves to be recognised for what they have done, please go to our website at www.ruh.nhs.uk to complete a nomination form. Alternatively, forms are available from our Main Reception. Please ensure all nominations are in by Tuesday 10 January 2012.

The winner will be invited to the Trusts' New Year Honours Ceremony in January where they will receive £150 and an engraved glass award.

Last year's Hospital Hero was Cherry Miller, Breast Care Nurse, who was recognised for her dedication and compassion in caring for patients with breast cancer, and for the support she gives to their families. Patients told us that Cherry is a guardian angel, a hospital hero and a credit to the RUH.

She says: "I was very surprised and touched when I found out that I had been nominated and won the the Hospital Hero award. The patient who nominated me was the true hero for the journey that we took together. It was truly an honour but I feel that I am one of many who provide support to the patient and their families, I would encourage more people to nominate staff so that they can also be recognised."

Notes to Editors

For more information, please contact the Communications Department.
Hospital Hero logo attached.