



Communications Department

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Immediate Release

RUH launches new Health Information Group.

The Royal United Hospital Bath NHS Trust is launching a brand new way of creating a wide range of patient information. It's called the Health Information Group and the Trust would like the members to be patients, visitors and the wider community as well as members of staff. The aim of the Health Information Group is to become the main source of comment, suggestion and debate for the hospital about our patient and health information.

As an acute hospital trust, we produce all sorts of information from leaflets to signs, website to video. We think that the recipients of that information should have some input into what we produce and how in order to ensure we continue to deliver a high standard of patient information.

So, do you have a view on health information?

Would you be interested in influencing how we produce information for you as a patient or a visitor?

Or just as someone interested in communicating well?

If so, come along to an open evening and learn more about our Health Information Group.

Helen Robinson-Gordon, the Trust's Head of Communications says,

"Anyone is welcome to come along as we would value a wide range of comments and opinions from a variety of people For us, it's all about listening to people's ideas and suggestions to ensure we provide the best information in the most appropriate way. We want to create a Health Information Group which would meet just once a month for about and hour or two. That group could really help shape the way we communicate with our patients and visitors from hereon in. We would hope that involvement like this will help ensure we provide the right sort of information in the right way for all our patients, carers and visitors and improve their experience at the RUH."

The meeting is on **Tuesday 20th July at 6pm** in the Oasis centre which is on the hospital site, close to the Blue and Orange car parks. Anyone interested in coming along can either email communication@ruh.nhs.uk or telephone 01225 825799 to register their interest or find out more detail.

You can look at some of our current range of information by going to www.ruh.nhs.uk

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