

21 December 2009

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## Media Release

### Well Done, RUH!

**A recent unannounced spot check by regulators, the Care Quality Commission, has given the RUH a clean bill of health for the prevention and control of infection. The Hospital, which provides health care for people across North and West Wiltshire, South Gloucestershire and Bath and North East Somerset has also been recognised as one of the most improved Trusts in the country.**

**The results, published today, 16<sup>th</sup> December 2009**, show that inspectors looked at 15 different measures and concluded that we are very effective in protecting our patients, staff and others from the risks of Healthcare Acquired Infections such as MRSA and Clostridium Difficile.

Highlights of the CQC report include;

- That we ensure the environment for providing healthcare is suitable, clean and well-maintained.
- We have effective arrangements for decontaminating equipment
- We provide the public and patients with information on how we are preventing and controlling infections and that we also explain their role in helping to prevent and control these infections.
- That we have sufficient resources to effectively prevent and control Healthcare Associated Infections.

This inspection, plus the report comes just 3 months after the RUH was identified as one of the most improved Trusts in the country. The Care Quality Commission scored the RUH 'good' for Use of Resources and we retained the score of 'good' for Quality of Care. Two years ago, the scores were 'weak', 'weak' so the continuing and sustained improvements for our hospital are tremendous.

*United in Excellence*

The independent health body, Dr Foster, has this year, for the first time, compiled and published 'quality account scores' for all hospital Trusts and we scored within Dr Foster's expected ratings for every measure across patient safety and patient experience.

Within clinical effectiveness, we exceeded their expectations in 2 key measures.

The Trust's Chief Executive commented, *"Thanks to the efforts of all our staff, the RUH continues to go from strength to strength as these recent independent assessments show. Our top priorities remain patient safety and the quality of patient care – we have made significant improvements in both these areas in the past year and will continue to do so into 2010. This national recognition can give patients confidence when they are choosing where to have their treatment and it rewards our staff with the praise they justly deserve."*

The report is published in the week that the RUH launches a scheme to place all our patient safety work and initiatives under one easily recognisable logo, 'Safety Matters'. This is to make it easier for staff and our patients and visitors to instantly recognise all the work which goes on throughout the hospital to ensure that patient safety is paramount.

**\*\*\* ENDS \*\*\***

## **Notes to Editors**

(logo attached as jpeg)

**Full details of these reports can be found at:**

[www.cqc.org.uk](http://www.cqc.org.uk)

[www.drfoosterhealth.co.uk/quality-accounts/](http://www.drfoosterhealth.co.uk/quality-accounts/)

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