

Communications Department
Tel: 01225 82 5849/6230/5799
Email: communication@ruh.nhs.uk

14 July 2009

Media Release

RUH Patients tell their stories in hospital awareness campaign.

The Royal United Hospital Bath NHS Trust has published 'Proud to be your hospital' - the culmination of several months of working with patients and healthcare partners to produce an information book about the RUH and the services offered to almost half a million people across the South West of England.

'Proud to be Your RUH' provides the public, patients and healthcare professionals, such as GPs with details of our standards of cleanliness, waiting times, why patient safety is the hospital's number one priority and our areas of clinical excellence. Information about the standards of care and services to be found at the RUH, come primarily from our patients. Their views are very important and we have included stories and comments from patients across Somerset, Bath, Wiltshire and Bristol in the book

It's being distributed to GP surgeries, libraries, council office and voluntary groups across Wiltshire, Bath and the rest of Somerset. Copies will also be available in the RUH and at other hospitals where the trust runs out-patient clinics.

The Trust's Chief Executive James Scott, said,

"This is a very useful and enlightening booklet and we are very appreciative to all the patients who took time to help us produce it. We have reached out to our patients over the last twelve months, gathering their feedback and listening to their opinions on all aspects of our services. It's being published at a time when we have successfully delivered on all our Healthcare Associated Infection (HCAI) targets, significantly reducing cases of MRSA bacteraemias and C. Difficile infections, and we want this year-on-year decrease to continue. Patient safety remains our number one priority."

The book is designed to highlight the areas of clinical excellence at the hospital and assist potential patients as they make a choice about which hospital to attend for treatment or diagnostic tests etc. The hospital's website is also being developed to provide far more information about each department and staff and the services and procedures available.

ENDS