



ACADEMY LIBRARY

ANNUAL REPORT
2017-2018

Welcome

The Academy Library service provides library and information services to staff working at the Royal United Hospitals Bath Foundation Trust, Royal National Hospital for Rheumatic Diseases (RNHRD), Sirona Care & Health, Public Health staff in Wiltshire, Public Health staff in Bath and North East Somerset, Bath and North east Somerset Clinical Commissioning Group staff and Wiltshire Clinical Commissioning Group staff. The Library also supports students on placement, including those from the University of Bristol and the University of West of England.

Jason Ovens

Head of Library and Knowledge Services

July 2018

Contents

Library Priorities for 2017/18	2
Library resources	2
Book stock	2
Electronic resources	3
Service activity	3
Registrations	3
Document supply service	3
Literature searching	4
Library training	5
Current awareness	5
eLearning	6
Marketing and promotions	7
User involvement	8
Staffing	8
Library quality assurance	8
Library Priorities for 2018/19	9

Academy Library Priorities for 2017/18

(Identified from the Academy Library Strategy 2015-18 and Knowledge for Healthcare: a development framework for NHS library and knowledge services in England 2015-2020)

These priorities, which were all achieved, will help the Academy Library to meet its strategic vision as outlined in the Academy Library Strategy 2015-18

- ✓ Work with our STP partners in Swindon, Salisbury & Bristol to increase collaborative working & resource sharing.
- ✓ Ensure the Academy Library is actively involved in the creation, capture, sharing, utilization, or reuse of knowledge in the organisations served
- ✓ Demonstrate the impact of library and knowledge services
- ✓ Support information provision for patients and/or the public

Academy Library Resources

Book stock

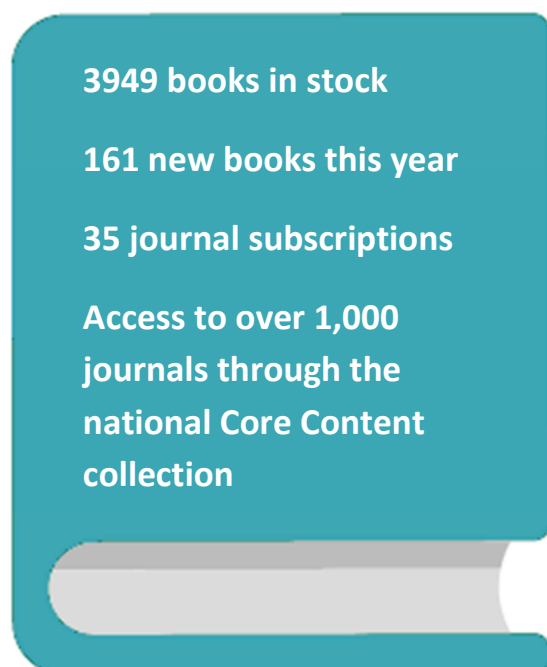
The book stock has continued to be updated with a total of 161 new books being purchased. The leisure reading collection has also been further developed this year from the generous donations of our users.

3949 books in stock

161 new books this year

35 journal subscriptions

Access to over 1,000 journals through the national Core Content collection



Electronic resources

The Academy Library facilitates access for RUH staff to two major online resources, UpToDate and the Royal Marsden Manual of Clinical Nursing Procedures. UpToDate is also optimised for mobile usage so staff can view the resource using their own devices via OpenAthens.

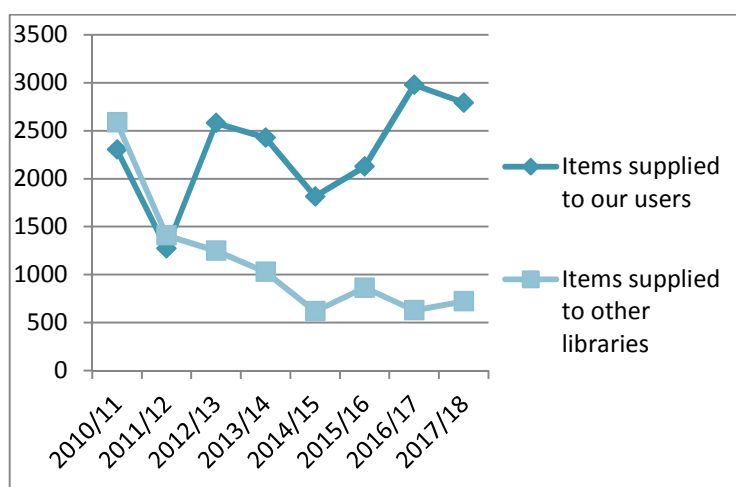
Service activity

Registrations

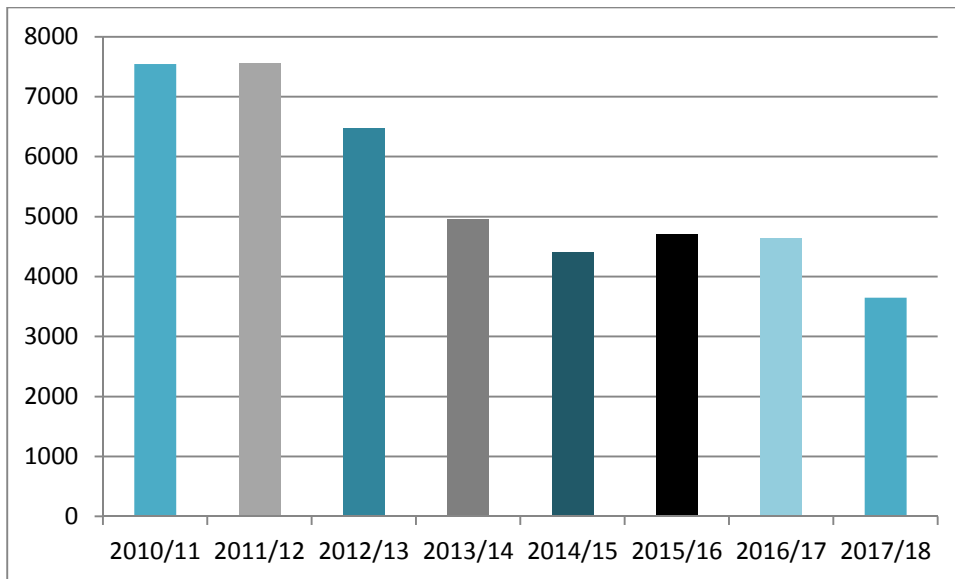
As of March 2018 there were 3,853 members of the Academy Library from organisations across the Bath and Wiltshire area compared to 3968 in March 2017.

Document supply service

The Academy Library is part of several library networks throughout the country where items are supplied as part of the inter-library loan scheme. These networks currently include health libraries in the South West of England, NULJ (Nursing Union List of Journals), SENDS (Kent, Surrey and Sussex libraries), WISHILL (London and West Midlands libraries) and ELMS (East of England libraries). The Academy Library also holds memberships to the British Medical Association and British Library where articles and books can be requested for a fee which is subsidised by the Academy Library.



Document Supply



Total books issued from the Academy Library Collection

(Includes renewals and loans to other libraries)

Literature searching

In 2017/18, 357 literature searches were completed. These literature searches are conducted in a number of different

databases such as *Medline*, *British Nursing Index*, *Cinahl*, *Embase*, *Health Business Elite* or *PsycInfo*. Each search can take anything between 30 minutes to four hours to complete. The library regularly sends out a SurveyMonkey questionnaire to measure the impact of these literature searches. Positive feedback regarding the

I find the literature searches to be essential to my clinical decision making.

impact to patient care, R&D and cost savings have been received via the questionnaires.

Always supportive and very speedy....a real asset to the Trust.

Academy Library training

Users have been trained in the use and access of e-resources such as online journals and databases. Support is also available to staff and students on demand in the library on using the library catalogue, basic word processing skills & using the internet with other bespoke help and assistance provided.



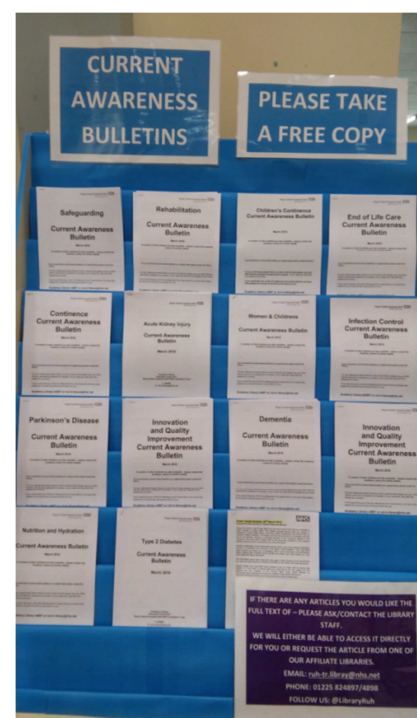
Current awareness

Current Awareness services have been further developed during 2017/18. This has involved the production of regular e-mail bulletins tailored to the specific needs of users, focusing on the Trust's priorities and also a personalised regular updating service. These services are promoted widely. During 2017/18 a total of 3493 current awareness emails were sent to library users .

The Academy Library also has a Netvibes dashboard so that users can easily find relevant news, journal articles, health news stories and electronically download our current awareness bulletins.

Current awareness bulletins available

Acute Kidney Injury
Children's Continence
Commissioning
Continence
Dementia
End of Life Care
Infection Control
Innovation and Quality Improvement
Learning Disabilities
National Osteoporosis Society
Nutrition and Hydration

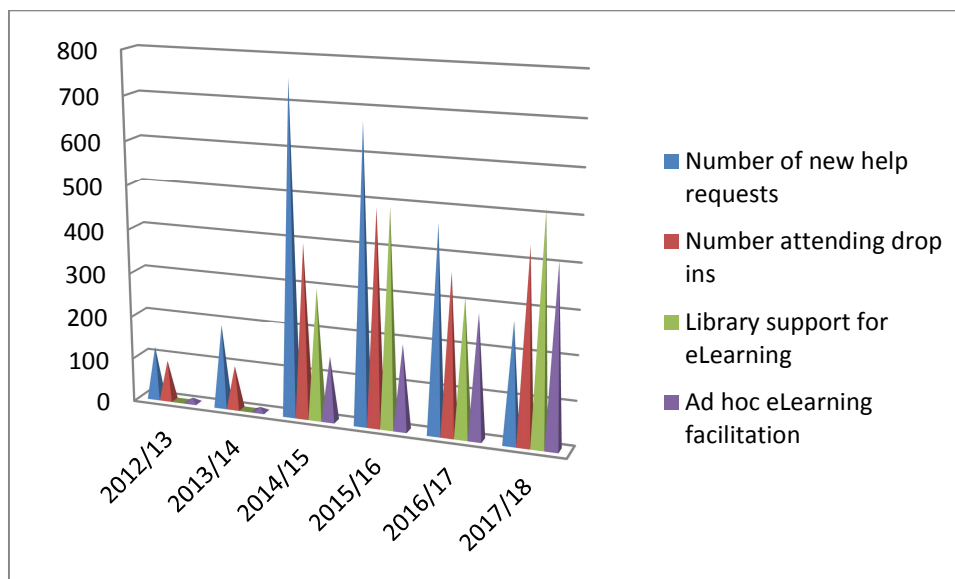


Parkinson's Disease
Rehabilitation
Safeguarding
Sepsis
Type 2 Diabetes
Women and Children's

eLearning

The Academy Library, through its integration of eLearning support within the library team, has responded positively to an increased focus by Health Education England on technology enhanced learning.

Support for eLearning is available throughout the working week in the Academy Library. Drop in sessions take place every Wednesday, bookable sessions are available on request and support is available at all times through the e-Learning Support Officer and Academy Library team.



How users received eLearning

Marketing and promotions

The Academy Library's Marketing Strategy has the aim to:

'Raise the profile of the library within the RUH and with partner organisations'.

This has been achieved this year by updating regular rotating displays around the library and sending newly designed publicity to partner organisations.

and other healthcare libraries. The Academy Library Twitter account shares updates and information about eLearning drop-in sessions, online resources, relevant news stories and health campaigns. We also tweet to alert library users to the publication of new Current Awareness Bulletins and additions to the library stock.



Our Twitter account continues to grow from strength to strength; now numbering over 350 followers, it is made up of staff, hospital departments



User involvement

The Academy Library invites users to provide comments and suggestions on library services. Provision is made on the library webpages and by forms available in the library to allow users to suggest new resources and comment on services. In addition, feedback is regularly invited from users and stakeholders at meetings attended by the team. Quarterly feedback specifically on the literature searching service is also collected.

Staffing

Our current staffing structure has changed during 2017/18. As of March 2018 our structure now is:

Head of Library and Knowledge Services 0.80 wte

Librarian 1.0 wte

Library Assistants 2.0 wte

Learning Support Officer 1.0 wte

The Academy Library team have the opportunity to update their knowledge and expertise. This year the Library Assistants attended the South West regional librarians' annual meeting and a specific Library Assistants study day and all staff have attended various other training opportunities.

Library Quality Assurance Framework



In 2017 the Academy Library achieved 95% compliance with the national NHS Library Quality Assurance Framework Self-Assessment. This assesses compliance against 48 nationally agreed criteria.

Library Priorities for 2017/18

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- Continue to work with our STP partners in Swindon, Salisbury & Bristol to increase collaborative working & resource sharing.
- Ensure the Academy Library is actively involved in the creation, capture, sharing, utilization, or reuse of knowledge in the organisations served
- Demonstrate the impact of library and knowledge services
- Academy Library to support information provision for patients and/or the public

Academy library

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