

FAQ

- **My eObs card is flimsy and has broken - how can I get a new one?**
IT will be happy to provide you with a new card, just give them a call on 5444 or pop up to Apley House.
- **Can we have spare cards for Bank staff?**
All Bank staff have been allocated their own eObs card, available from Staffing Solutions. There are loan cards available on all the wards that can be used and these need to be signed out and in each shift.
- **Sometimes the Obs don't send through to the patient's record, why is this?**
Unfortunately this may be due to a poor radio signal or to a set of observations being 'stuck' in the device. Also, if a wristband with the wrong encounter (admission) has been printed the Obs will not send, therefore ensure a wristband from the current encounter is printed.
- **What is the review tab for? When would I need to use it?**
If a set of Obs are 'stuck' in the device the review tab can be used to view and delete this 'stuck' record.
- **The staff member taking the Obs doesn't always tell me when a patient is scoring, what can I do about this?**
You need to communicate with your colleagues and explain the importance of informing the named nurse if a patient scores on their NEWS. Ultimately it is the responsibility of the named nurse to act on an increase in NEWS, therefore regular viewing of the Nurse Whiteboard and the patient's record is crucial.
- **It takes a long time to complete a sepsis screen - do I really need to do this?**
Yes, just like before when paper charts were in use and a patient had a NEWS score of 3 or more on admission, or an increase of 2 or more, the same applies now.
- **Is it really my responsibility to complete the sepsis screen - I have more important things to do...**
It is the responsibility of the named nurse to complete the sepsis screen for their patient, however if unsure they can ask for advice and support from the Senior Nurse or Doctors.
- **Do I need to discuss the patient with a Doctor prior to completing the sepsis screen?**
No, not unless it is an emergency situation and your patient needs a Doctor review immediately. You can complete the sepsis screen and then discuss with the Doctor in a timely manner to ensure appropriate treatment is initiated.
- **Am I diagnosing sepsis if I start the sepsis screening? I feel like this is a Doctors role...**
No, you are not diagnosing sepsis, you are recognising the possibility there could be sepsis. By not completing the sepsis screen you are potentially missing a sepsis patient by not escalating to the Doctors.
- **What happens once a patient has a Sepsis Red Flag?**
When the patient's record is opened a pop-up will appear and it is the Doctor's responsibility to De-escalate this to determine whether they believe them to be sepsis or they are already on appropriate treatment. The nurse is responsible of reminding Doctors to complete this.
- **Can we have the option for continuous monitoring on those patients that need it?**
Unfortunately the current devices are not able to do that.
- **Do I record if a patient has symptoms every time I take a blood pressure?**
No - Symptoms should only be recorded when performing a lying/standing BP, so that the assessing clinicians can easily review and identify this information.