

Security at the RUH

Induction

Royal United Hospital Bath **NHS**
NHS Trust

Main Entrance



Why Security is important at RUH?

To enable a 'Safe and Secure' environment

- The RUH site consists of 52 Acres
- There are roughly 4600 member of staff and 400 contractors and volunteers = 5000 in total
- On average there are 2000 staff members on site at once and 10,000 patients

On average 12,000 people are on site at any one time

Generic areas of responsibility

- Providing a safe site for patients, visitors and staff
- Deterrence and Prevention of Violence and Aggression
- Incident Investigation
- Detection and Prevention of Crime reporting
- Sanctions and redress
- Support of Victims (e.g. Trauma Risk Management, Police)
- Publicise security measures
- Identifying the nature and scale of problems
- Counter Terrorism / Emergency and Continuity Planning, Major Incident Planning
- Compliance (e.g. Home Office, Department of Health, National Counter Terrorism Security Office, CQC, NHS LA and NHS Counter Fraud)



Security Officers

- Ensure the safety of staff, patients and visitors whilst at the RUH
- Protection of NHS property, patients' and visitors' property
- Carry out designated patrols
- Ensure all areas are appropriately secure
- Control and Restraint response (Violence and Aggression)
- Conflict Resolution Response
- Search for missing patients
- Assist the police with investigations
- Deal with all incidences or threats to the security and safety within the RUH



Security at the RUH

■ Security Systems:

- CCTV
- Access Control / Proximity cards
- Securing of areas/Lockdown
- ID Cards
- Alarm Systems
- Panic Alarms
- Bleep System
- Spider Alarm

■ Trust Security Policies and Procedures (please familiarise yourself on joining the Trust)

■ Security information on the RUH Staff Intranet

https://webserver.ruh-bath.nhs.uk/staff_resources/security/



How you can help?

- Wear your identity badge and clearly display at all times on site
- Politely challenge any colleagues not wearing their ID or seeking access
- Know your Department's local Security Policy and Procedures
- **Be security aware!**
 - Secure your own property
 - Secure your area/department (close/lock windows/doors)
 - Report anything suspicious or anyone acting suspiciously
 - Don't allow anyone to **'tailgate'** (someone following behind an authorised person in to gain access)
 - Politely challenge anyone acting suspiciously if it safe to do so or inform a colleague
- Think about the safety of you, your colleagues and patients
- Know how to contact Security (see slide at end of presentation)
- Avoid lone working and buddy up (if alone inform security, use a security escort if needed)



Incident Reporting

- Phone Security
- Inform your Manager
- Report Incidents using the Trust's reporting system Datix
- Datix and Incident reporting improves Security through:
 - Collating data and patterns
 - Securing funding
 - Improving security arrangements

