

Report to:	Public Board of Directors	Agenda item:	16
Date of Meeting:	26 February 2020		

Title of Report:	Chief Executive's Report
Status:	For Information
Board Sponsor:	James Scott, Chief Executive
Author:	Helen Perkins, Senior Executive Assistant to Chair & Chief Executive
Appendices	None

1. Executive Summary of the Report
The purpose of the Chief Executive's Report is to highlight key developments within the Trust, which have taken place since the last Board meeting.

2. Recommendations (Note, Approve, Discuss)
The Board is asked to note the report.

3. Legal / Regulatory Implications
Not applicable

4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc)
Strategic and environmental risks are considered by the Board on a regular basis and key items are reported through this report.

5. Resources Implications (Financial / staffing)
Not applicable

6. Equality and Diversity
Not applicable

7. References to previous reports
The Chief Executive submits a report to every Board of Directors meeting.

8. Freedom of Information
Public

CHIEF EXECUTIVE'S REPORT

1.1 2019 New Year's Honours Award Ceremony

The Trust held its 2019 New Year's Honours Award Ceremony on 31st January 2020 at the Assembly Rooms in Bath. Our Chair, Alison Ryan, compered the event and the awards were presented by the actor John Cleese. The event was a huge success and acknowledged the dedication, innovation and hard work of our staff.

A number of awards were presented on the evening including recognising loyalty for 25, 35, 45 and for the first time, 50 years of service.

Other award winners were:

- Research & Development Award: Dr Veronica Lyell, Consultant Geriatrician;
- Chief Executive's Customer Care Award of the Year: Karen Brock, Advanced Practitioner Radiographer;
- 2019 Highly Commended Chief Executive's Customer Care Award: Buddy Soriano, Staff Nurse, Helena Ward;
- Patient Safety & Quality Improvement Award: Lisa Brown, Interim Matron, General Surgery and Urology;
- Outstanding Student of the Year: Stefan Vance, Project Search Student;
- Volunteer of the Year Award: Cheralee Miles, Breastfeeding Peer Support Worker;
- Personal Achievement Award – James Clarke, Electronic Patient Record Developer, Andrea Chivers, Health and Safety Advisor and Helen Broadbent, Head of Optometry;
- Nursing and Midwifery Care and Compassion Award – Amanda Gell, Interim Head of Nursing and Midwifery;
- Nursing and Midwifery Making a Difference Award – Jane Davies, Senior Nurse for Quality Improvement;
- Nursing and Midwifery Nurse of the Year Award – Vicki Mockridge, Advanced Clinical Practitioner;
- Most Innovative Team of the Year: Dayroom to Doorstep Project Team;
- Team of the Year Award: Estates Building Team

1.2 Trust Planning and Response to COVID-19

The Trust has followed the evolving situation of the COVID-19 (Coronavirus) carefully and has coordinated considerable operational planning and preparedness since late January. An initial response team put in place appropriate infection prevention and control measures at short notice based on experience from previous high consequence infectious disease planning.

The Trust has fulfilled the nationally set requirements for providing an NHS 111 Priority Assessment Pod adjacent to our ED. A community testing model has recently been put in place which may reduce some screening activity at the RUH.

The overall situation and national guidance have developed rapidly and the Trust continues to respond and work closely with the Clinical Commissioning Group and system partners. The Trust has established; operational, tactical and strategic command, control and communication processes to support the heightened preparedness planning and manage disruption and the flow of information. These arrangements are able to scale up as required.

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Currently any patient that returns a positive test result would be taken to one of the specialist facilities in the UK for treating infectious diseases, however as a precaution the Trust is developing further phases of planning should enhanced responses be required and patients tested positive for COVID-19 require admission locally.

1.3 Health Infrastructure Plan

The RUH is one of the 21 Trusts that will receive Government seed funding to plan for future building projects as part of phase two of the Health Infrastructure Plan (HIP2 2025-2030). The Trust will receive £4.6m and will work over the next 18 months to develop proposals. The next step with HIP2 will be to work with staff, patients and other stakeholders to identify what facilities we will need to guarantee a positive user experience of our services way into the future – including thinking about low carbon design, sustainability and digital technology. We remain committed to redeveloping the RUH with the continued help of our hospital charity, the Forever Friends Appeal, and our many supporters and fundraisers.

The Trust has 18 months to put together our proposal, after which we could be given funds to deliver that plan. The money would be available in 2025. The next step with HIP2 will be to work with staff, patients and other stakeholders to identify what facilities we'll need to guarantee a positive user experience of our services way into the future – including thinking about low carbon design, sustainability and digital technology.

We remain committed to redeveloping the RUH with the continued help of our hospital charity, The Forever Friends Appeal, and our many supporters and fundraisers.

1.4 Opening of New Trauma Assessment Unit

Patients with complex injuries and conditions that need specialist orthopaedic treatment will benefit from speedier care at a new dedicated unit that opened at the Trust on 20th January 2020.

The Trauma Assessment Unit will also create more capacity in the hospital's Emergency Department and Surgical Assessment Unit, where such patients were formerly seen. The unit, adjoining the Emergency Department, is open from 10am to 10pm seven days a week and is staffed by dedicated nurses with the input of the on-call trauma and orthopaedic surgical team.

1.5 Unicef Baby Friendly Accreditation

The Dyson Centre for Neonatal Care has been awarded Unicef's prestigious Baby Friendly accreditation – one of only six neonatal units in England and Wales to achieve the accolade.

The accreditation was awarded to the unit in recognition of its work to protect, promote and support breastfeeding while strengthening mother-baby and family relationships. Unicef's assessors visited the hospital in January to carry out a two-day inspection of the unit. Of the mums interviewed by the assessment team, 93% said they were 'very happy' with the care from the neonatal unit.

1.6 Recruitment of First Patient for Parkinson's Disease Trial

The first patient has been recruited for a UK-wide trial into tackling one of the most disabling complications of Parkinson's disease, led by the RUH and the University of Bristol.

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The trial, funded by a £2.1 million grant from the National Institute for Health Research (NIHR), will test whether a commonly prescribed dementia drug could prevent debilitating falls for people with the disease. Falls are a frequent complication of Parkinson's, leading to patients suffering from injuries and broken bones and often needing hospital admission.

1.7 Follow-up Clinic for Critical Care Patients

Patients who have spent time in the Critical Care Unit now have the option of attending a new follow-up clinic which will check on their physical and mental health.

The clinic, one of the first of its kind in the South West, aims to identify any ongoing needs or concerns that patients may have following their stay in the unit. Appointments will be offered to patients who have experienced negative effects linked to their admission, such as reduced mobility, loss of independence, changes in mood, nightmares or flashbacks.

1.8 Registering Babies Births

Parents in Bath & North East Somerset are now able to register their baby's birth at the Trust for the first time, thanks to a new service that has begun.

Staff from BANES Council's Register Office will be available at the RUH's Mary Ward birth suite on Monday to Thursday mornings to register babies on site, helping parents to avoid an extra journey at a later date and provide them with the birth certificate straight away.

Until now only babies in Intensive Care had been able to be registered on site, but now the service is open to all babies.

1.9 RUH Membership

We are always actively seeking new members to help us shape the future of the hospital and as a member of the Trust you can influence many aspects of the healthcare we provide.

By becoming a Member, our staff, patients and local community are given the opportunity to influence how the hospital is run and the services that it provides. Membership is completely free and offers three different levels of involvement. Through the Council of Governors, Members are given a greater say in the development of the hospital and can have a direct influence in the development of services.

1.10 Caring for You

Our next Caring for You event will focus on our Emergency Department and will take place on 19th March 2020 at 18:30 at the RUH. Places must be booked so please contact the Membership office on 01225 821262 or via email at RUHmembership@nhs.net

1.11 Senior Management Appointments

Rhiannon Hills has been appointed as Interim Deputy Chief Operating Officer and took up this role on 10th February 2020. Rhiannon was previously Divisional Manager for Women and Children's at the Trust and recruitment for her replacement is due to commence shortly.

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