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| Report to: | Public Board of Directors | Agenda item: | 21 |
| Date of Meeting: | 30 October 2019 | | |

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| Title of Report: | Chief Executive's Report |
| Status: | For Information |
| Board Sponsor: | James Scott, Chief Executive |
| Author: | Helen Perkins, Senior Executive Assistant to Chair & Chief Executive |
| Appendices | Appendix 1: BSW STP October Newsletter |

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| 1. Executive Summary of the Report |
| The purpose of the Chief Executive's Report is to highlight key developments within the Trust, which have taken place since the last Board meeting. |

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| 2. Recommendations (Note, Approve, Discuss) |
| The Board is asked to note the report. |

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| 3. Legal / Regulatory Implications |
| Not applicable |

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| 4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc) |
| Strategic and environmental risks are considered by the Board on a regular basis and key items are reported through this report. |

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| 5. Resources Implications (Financial / staffing) |
| Not applicable |

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| 6. Equality and Diversity |
| Not applicable |

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| 7. References to previous reports |
| The Chief Executive submits a report to every Board of Directors meeting. |

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| 8. Freedom of Information |
| Public |

CHIEF EXECUTIVE'S REPORT

1.1 HRH The Duchess of Cornwall Officially Opens the new RNHRD and Brownsword Therapies Centre

Her Royal Highness The Duchess of Cornwall officially opened the new RNHRD and Brownsword Therapies Centre at the RUH on 22nd October 2019. The Duchess, President of the Royal Osteoporosis Society and Patron of Versus Arthritis, was given a guided tour of the new £20m purpose-built Centre and shown some of its facilities, including the hydrotherapy pool, specialist treatment areas and physiotherapy gyms as well as meeting staff and patients.

The Duchess also attended a reception to celebrate the 20th anniversary of The Forever Friends Appeal and its raising of over £25m for patient services at the RUH. She met with donors and volunteers and unveiled plaques to mark the event and officially open the new Centre.

1.2 Letter from the Secretary of State for Health & Social Care

The Rt Hon Matt Hancock MP, the Secretary of State for Health and Social Care, wrote to the Chief Executive on 9th October 2019 regarding access to the new NHS capital funding following publication of the Health Infrastructure Plan, which outlines how the Government will deliver a long-term, rolling 5-year programme of investment in health infrastructure, including capital to:

- build new hospitals;
- modernise the primary care estate;
- improve mental health facilities;
- invest in new diagnostics and technology;
- help eradicate critical safety issues in the NHS estate

The letter confirmed that the Trust is one of the 21 organisations that will be able to obtain a share of the total pot of £100m of seed money being made available to help Trusts progress the next stage of their development plans.

Further information on the Health Infrastructure Plan can be found via:

<https://www.gov.uk/government/publications/health-infrastructure-plan>

1.3 Cardiac Physiologist Wins NHS Female Fellowship

Helen Hodgson, Cardiac Physiologist at the Trust, has been awarded a prestigious twelve month NHS fellowship for female healthcare scientists. Helen is one of 32 candidates chosen for the 2019 Chief Scientific Officer's (CSO) WISE Fellowship programme for NHS England. It offers a unique opportunity within the NHS and beyond, for mid-career female healthcare scientists to gain invaluable leadership experience. Over the next twelve months, Helen will receive bespoke leadership development training and be mentored by senior leaders in healthcare, industry and academia, as well as speaking and ambassadorial opportunities through the CSO and WISE networks. She will also have the opportunity to join senior leaders at NHS England healthcare science advisory meetings.

1.4 New Technology Makes Blood Transfusions Even Safer

The latest technology is being used at the RUH to further improve the safety of patients undergoing blood transfusions. The Trust has invested in a new system called BloodTrack Tx, which uses wireless technology to securely verify a patient's identity when administering a blood transfusion. A portable scanner reads a code on the patient's

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hospital wristband, which contains a range of information about the patient, including their blood type. This provides an additional level of safety for them, ensuring they get the right blood at the right time. The handheld devices are connected to the RUH's laboratory systems and can also be used to generate barcoded labels for transfusion blood test bottles.

1.5 NHS Rainbow Badges

RUH staff are now wearing NHS rainbow badges to show support for LGBT+ patients, colleagues and visitors. The NHS rainbow badge project is a way of demonstrating that the RUH is an open, non-judgemental and inclusive environment for lesbian, gay, bisexual and transgender people. It is a way of signalling that people can feel confident in discussing LGBT+ issues with staff, and will be signposted to the appropriate support if needed. A recent Stonewall survey estimates that nationally one in five LGBT+ people are not out to any healthcare professional about their sexual orientation. This can make a significant difference for patients, helping healthcare staff to best support all physical and mental health needs. The launch has been planned by the hospital's LGBT+ staff network – a forum for staff, including allies, to talk about diversity issues and promote inclusion.

1.6 Festival of Health and Wellbeing

Hundreds of staff at the RUH enjoyed a free hearty breakfast to mark the start of the hospital's week-long Festival of Health and Wellbeing. The festival highlights the ways the RUH supports staff to look after themselves physically and mentally and showcases the wide range of activities and facilities on offer at the Trust all year round, including exercise classes, mindfulness sessions and access to mental health support. The free meal was generously donated by the Rapid Relief Team, a volunteer-run organisation that provides on the ground catering support at major incidents such as natural disasters, at charity events, and in support of community needs such as homelessness. The team also use their resources to say 'thank you' to NHS and emergency services for going above and beyond in serving those in need in the community.

1.7 BaNES, Swindon & Wiltshire (BSW) Sustainability & Transformation Partnership (STP)

The BSW STP has published the October issue of its newsletter which provides a regular update for both external and internal audiences on positive news and developments from across the STP. A copy of the newsletter can be found at Appendix 1.

1.8 RUH Membership

We are always actively seeking new members to help us shape the future of the hospital and as a member of the Trust you can influence many aspects of the healthcare we provide.

By becoming a Member, our staff, patients and local community are given the opportunity to influence how the hospital is run and the services that it provides. Membership is completely free and offers three different levels of involvement. Through the Council of Governors, Members are given a greater say in the development of the hospital and can have a direct influence in the development of services.

1.9 Caring for You

Our next Caring for You event will focus on resuscitation and you can participate in a hands-on CPR session in support of the European "Restart a Heart" initiative. During this special evening, you will learn more about the resuscitation services at the RUH and also gain some skills in CPR for yourself. You will be well looked after whilst being given the

opportunity to get hands-on with CPR on manikins and meet the Resuscitation and Simulation Clinical team.

The event will take place on 24 October 2019 at 18:00 in our Post Graduate Medical Centre. Places must be booked so please contact the Membership office on 01225 821262 or via email at RUHmembership@nhs.net

1.10 Annual General Meeting

We were delighted to see over 150 members at our Annual General Meeting combined with Annual Members Meeting on 30 September.

It was a pleasure to meet so many of you and to be able to share our achievements and challenges over the past financial year. We also had the opportunity to share our plans to continue to enhance and develop our services for patients. You can read more about this in our Year in Review brochure which is available on our website, www.ruh.nhs.uk, click on About Us and then the Annual General Meeting 2019 page (found on the left hand menu). Alternatively you can request a hard copy from our Membership Office.

1.11 Governor Elections 2019

Throughout October, our members have been voting to elect new Governors for the hospital. Voting closed on 25th October and results were announced this week. You can find out who the successful candidates are on our website:

www.ruh.nhs.uk/membership/elections. Look out for a “Meet the Candidates” special article in our winter edition of the Insight magazine which is due to be sent to members in December.

1.12 Senior Management Appointments

Sue Milloy, Deputy Director of Nursing and Midwifery, has been appointed to take on the role of Programme Director for Emergency Access for a period of six months. Sue has extensive experience of emergency access at Gloucestershire Hospitals NHS Foundation Trust and will bring a wealth of experience to support the Trust’s improvement work on flow across the organisation.

To provide continued nursing and midwifery leadership, Sarah Merritt, Head of Nursing and Midwifery for Women and Children’s, has been seconded as interim Deputy Director of Nursing and Midwifery, to take forward the exciting nursing and midwifery agenda over coming months. Amanda Gell, Senior Matron for Maternity, Gynaecology, Sexual Health and Breast Services will take up the position of Interim Head of Nursing and Midwifery for the Women and Children’s Division on a six month secondment.

1.13 Consultant Appointments

Dr Thomas Hartley was appointed to Consultant in Respiratory on 1st October 2019. Dr Hartley is currently working as a Specialty Registrar at Northumbria Healthcare NHS Foundation Trust. His start date is to be agreed.

Dr Andrew Allard was appointed as Consultant Rheumatologist on 8th October 2019. Dr Allard is currently working as a Specialist Registrar in Rheumatology at the Trust and will start his substantive role in December 2019.

Dr Claire Park was appointed as Consultant in Obstetrics and Gynaecology on 10th October 2019. Dr Park is currently working as a locum consultant in Obstetrics & Gynaecology at the Trust and her substantive start date is to be confirmed.

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Mr Marc Bullock was appointed as Consultant in General Surgery on 14th October 2019. Mr Bullock is currently working as a Locum Consultant Colorectal and Laproscopic Surgeon at East Sussex and North Essex NHS Foundation Trust and his start date is to be confirmed.

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STOP PRESS

Your essential guide to what's going on in health and care across B&NES, Swindon and Wiltshire

October 2019



Healthy living advice and improved access to services tops local wish list

People living across BSW have said they want local health and social care providers to support them to live healthier lifestyles, offer better access to services and make sure the professionals they see understand their needs.

The wish list comes after the conclusion of the recent Our Health Our Future engagement campaign which saw 1500 people answer survey questions and 1000 people talk to NHS staff about their hopes for the future of health and care services in the region.

People living in BSW said it was important they were given the opportunities, advice and information they need to live healthier lifestyles and be more aware of symptoms of diseases such as diabetes and high blood pressure so they could seek help earlier.

They said it should be easier to see staff at their local surgeries and waiting times for appointments and operations in local hospitals should be reduced.

Lots of respondents also said they didn't always feel listened to or taken seriously by the health and care professionals they saw.

The results, along with answers from an earlier

survey carried out by charity HealthWatch, have been passed onto local health leaders as they draw up plans for how health and care services across BSW will be organised over the next five years.

The results will also be published on BSW CCG websites and in an accessible booklet over the next few weeks.

Tracey Cox, Chief Executive of BaNES, Swindon and Wiltshire CCGs said the survey results would prove invaluable.

"As the wider health and care system in B&NES, Swindon and Wiltshire draws up plans for the next five years, it's essential that we listen to the views of local people so we can ensure our services provide support through every stage of people's lives and help them start well, live well and age well.

I'd like to thank everyone who took the time to fill in our survey or talk to us. The views they have shared will play an important role in how we develop our health and care services in BSW."

[Find out more about Our Health Our Future at www.bswstp.nhs.uk/ourhealthourfuture](http://www.bswstp.nhs.uk/ourhealthourfuture)

Inside this issue of **STOP PRESS**:

- *Recruitment campaign looks to address nursing shortfall*
- *BSW continues to strengthen leadership team*
- *CCG merger update*

Recruitment campaign looks to address nursing shortfall



Health and care organisations across BSW are backing a new national recruitment campaign designed to attract more young people to careers in nursing and address the current 40,000 national shortfall.

The new campaign centres on a TV advert and social media campaign and aims to target sixth formers and encourage them to apply for student nursing courses.

It also looks to boost nurse retention levels and encourage former nurses to return to the NHS.

Ian Hampton, lead campaign manager for NHS England and NHS Improvement said the campaign “conveys the inspiring, extraordinary work that nurses do day-to-day, and we hope it will capture the imagination of students deciding the next step in their education.”

Find out more about careers in nursing at www.healthcareers.nhs.uk/nursing-careers

Primary Care Networks develop in BSW

As health and care providers across BSW continue to work in a more joined up way, GP practices are playing a central role in providing a wider range of services by working together as Primary Care Networks (PCNs).

These networks play a crucial role in providing a truly joined up approach to health and care. They are groups of GP practices working together to provide a wide range of services to populations ranging from 30,000 to 50,000, although some PCNs will serve smaller or bigger populations.

PCN teams include GPs, pharmacists, district nurses, physiotherapists, paramedics and physician associates. In some cases they will also include other health professionals, as well as staff working in social care and the voluntary sector.

There are currently 21 PCNs across BaNES, Swindon and Wiltshire.

The PCNs will play a crucial role in joining up health and care across the region and helping people to be independent. They are being supported in a number of ways by BSW Partnership including quarterly forums which provide the developing networks with an opportunity to share learnings and best practice.

Dr Ian Orpen, Chair of the BSW Clinical Board, said PCNs were an important step forwards in providing more personalised and joined up health and social care.

“PCNs represent a real change in the way we should all see our GP practices – from reactively providing appointments to proactively caring for people and communities.”

Health and care services get set for winter



Although the autumn sun may be still be shining, health and care leaders across BSW are busy planning for how best to ensure local services cope with increased demand this winter.

Seasonal demand across the NHS and social care often peaks during the winter months. As a result, planning in BSW is already well

underway with hospitals, GPs, social services and other health professionals coming together to plan how best to organise services.

At the same time, residents across the BSW area are also being urged to do all they can to look after themselves and avoid getting ill as we approach the winter season.

Gill May, Director of Nursing & Quality at BSW CCGs said taking some simple steps to prepare for winter would help people stay healthy to avoid any unnecessary hospital stays during this busy period.

“Making sure you get your flu jab over the coming weeks if you are over 65, pregnant, a child aged 2-3 or have a long-term health condition will really help. If you start to feel unwell, even if it’s a cough or a cold, don’t wait until it gets more serious, but seek advice from a pharmacist.”

Fastest drop in smoking rates in ten years as Stoptober launches across BSW



Stoptober is back in BSW to help more people end their toxic relationships with smoking.

This Stoptober, smokers are being encouraged to say goodbye to cigarettes and split up with smoking for 28 days from 1st October.

Quitting - even for a short period - is a great

step in the right direction to better health, and it’s a move lots of people are making. Early indications from a major study have shown the number of smokers in England has fallen by 2.2 per cent so far in 2019.

Public Health England is encouraging England’s remaining smokers to join in with the nation’s biggest quit attempt and is providing them with the information and support they need to split up with smoking now.

If you are a smoker, quitting is the best thing you can do for your health and the health of those around you. Just search ‘Stoptober’ for more information.

CCGs move step closer to merger

The three groups responsible for delivering health services in B&NES, Swindon and Wiltshire have moved a step closer to becoming one single commissioning organisation.

The move comes after GPs and CCG governing boards approved a proposal to submit a formal application to NHS England/Improvement to merge the three CCGs.

A merger submission document has been sent to NHS England/Improvement for final approval and confirmation of their decision is expected in mid-October.

Tracey Cox, Chief Executive of BaNES, Swindon and Wiltshire CCGs, said she welcomed the backing from GPs and Governing Bodies.

“This positive endorsement by our members and boards to become one CCG is a significant step forwards which will create a new organisation with benefits for patients, our staff and our GP members.

Becoming one CCG will result in reduced variation in care and standardised best practice.

Working as one organisation will also reduce running costs, help meet financial challenges and free up more money to be invested in frontline services and transformational projects.”

New appointments to Executive team

Work to strengthen BSW CCGs joint executive team as B&NES, Swindon and Wiltshire CCGs work together in a more joined up and integrated way is continuing with a number of appointments being made over the past few weeks.

Sheridan Flavin and Alison Kingscott have been jointly appointed in a job share role as Interim Directors of Workforce and Organisational Development for a nine month period. Sheridan and Alison are both familiar with the BSW area. Sheridan most recently was the interim HR Director at GWH and Alison has previously worked at Salisbury Foundation Trust as HR Director.

Meanwhile Ted Wilson has been appointed as the Locality Director for Wiltshire CCG from Monday 1st October on an interim basis while the process to recruit permanent locality directors for both Wiltshire and Swindon continues.



Sheridan Flavin (left) and Alison Kingscott (right) have been appointed in a job share roles as Interim Director of Workforce and Organisational Development.

Tell us what you think!

We always value feedback from the people who matter: you! Get in touch with us today and let us know how you feel about health and care across B&NES, Swindon and Wiltshire

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