

Report to:	Public Board of Directors	Agenda item:	21
Date of Meeting:	31 July 2019		

Title of Report:	Chief Executive's Report
Status:	For Information
Board Sponsor:	James Scott, Chief Executive
Author:	Helen Perkins, Senior Executive Assistant to Chair & Chief Executive
Appendices	Appendix 1 – BSW June Newsletter

1. Executive Summary of the Report
The purpose of the Chief Executive's Report is to highlight key developments within the Trust which have taken place since the last Board meeting.

2. Recommendations (Note, Approve, Discuss)
The Board is asked to note the report.

3. Legal / Regulatory Implications
Not applicable

4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc)
Strategic and environmental risks are considered by the Board on a regular basis and key items are reported through this report.

5. Resources Implications (Financial / staffing)
Not applicable

6. Equality and Diversity
Not applicable

7. References to previous reports
The Chief Executive submits a report to every Board of Directors meeting.

8. Freedom of Information
Public

CHIEF EXECUTIVE'S REPORT

1.1 Volunteer's week

The Trust is grateful all year round for the support of volunteers, but Volunteer's Week at the start of June provided a great opportunity to publicly thank our volunteers for the contribution they make every day to help patients, staff and visitors across all of our sites. We are incredibly fortunate to have more than 200 volunteers giving around 450 hours of their time every week to a diverse range of more than 14 activities at the RUH. These include meeting and providing reassurance to patients in the Oncology department, being a companion at meal times on the wards, running the Friends of the RUH restaurant and shop, tending the RUH's gardens and flowerbeds, and offering a helping hand when patients and visitors first arrive at the hospital.

1.2 Carer's Charter

The Trust launched a Carer's Charter in June, which supports and recognises the important role carers have in the care of their loved one. By listening to, and involving carers, we can ensure that the care we provide is person-centred and meets patients' individual needs.

The Trust has committed to:

- identify and acknowledge carers;
- help carers to access support;
- communicate with carers, and provide them with the information they need;
- involve carers in care, planning and decision-making for the person they care for

To find out further information on how the Trust supports carers please visit

www.ruh.nhs.uk/patients/advice_and_support/patient_experience/carers_support.asp

1.3 RNHRD Staff and Service Relocations

Planning for the relocation of staff and services from the Mineral Water Hospital site to the RUH's Combe Park site continues, and confirmed dates for each service move are being shared with patients and the wider community. The RNHRD and Therapies Centre is in the final stages of completion, and the first services will move into the Centre at the end of August. Services will move to the RUH site in phases, with the final relocation scheduled for November 2019. Further information on the relocation of services can be found via www.ruh.nhs.uk/relocatingservices

1.4 Our Health Our Future

Bath and North East Somerset, Swindon and Wiltshire (BSW) have launched their 'Our Health Our Future' engagement campaign, encouraging feedback to help shape health and care services in the future. The campaign focuses on three key questions:

- i) What's the one thing you wish you'd know sooner to help you be as healthy as possible?
- ii) What's the one thing that would help you to find and use health and care services more easily?
- iii) What's the one thing that would help to make a difference to your health and care in the future?

Author: Helen Perkins, Senior Executive Assistant to Chair & Chief Executive Document Approved by: James Scott, Chief Executive Agenda Item: 21.0	Date: 18 July 2019 Version: Final Page 2 of 4
---	---

A survey is available until 31st July, along with the opportunity to provide feedback at a range of events across the region. Please visit the Our Health Our Future website <http://www.bswstp.nhs.uk/ourhealthourfuture/>

1.5 BaNES, Swindon & Wiltshire (BSW)

BSW has published the June issue of its newsletter which provides a regular update for both external and internal audiences on positive news and developments from across the system. A copy of the newsletter can be found at Appendix 1.

Further information on the work of the BSW can be found via <http://www.bswstp.nhs.uk/>

1.6 RUH Supports New Study into Drug Treatment of Chronic Pain in Children

Researchers from the Bath Centre for Pain Services at the RUH have made an important contribution to an international study that says decisions to prescribe children drugs to treat chronic pain are not guided by sufficient, high quality evidence. The research, led by the University of Bath's Centre for Pain Research, in collaboration with an international team of researchers and physicians, highlights a dearth of information available about treating childhood chronic pain and concludes that much more needs to be done to improve the quality and quantity of evidence available.

1.7 Trust Researchers Lead International Rheumatology Drugs Study

The Research team at the RNHRD site are celebrating recruiting the first patient globally to an international study that is investigating a treatment that could save the NHS hundreds of millions of pounds a year and benefit patients worldwide. The study is researching the introduction of cheaper biosimilar medicine for inflammatory and autoimmune diseases such as rheumatoid arthritis and axial spondyloarthritis. Biosimilar medicines are the clinical equivalent of a branded biologic or originator medicine, which are expensive and can cost the NHS several thousand pounds a year to treat a single patient. Biosimilars can be produced once the patent for the original biologic medication expire.

1.8 Project Search Graduation

On the 8th July the Trust celebrated the graduation of our latest cohort of Project SEARCH students. Project SEARCH is a collaboration between the RUH, Fosse Way School in Radstock and Virgin Care. It enables students in their final year of education to spend a year on site which provides them with the skills, experience, knowledge and confidence to find paid employment at the end of their course. Around a dozen students are selected each year to the programme. They spend a small proportion of every day in a classroom and the rest working in various departments on site as trainees in around 40 departments and wards. Thirty nine of the Project SEARCH students have gone on to permanent employment with the Trust.

1.9 Creation of the Acute Stroke Unit Butterfly Room

A group of staff on the Trust's Acute Stroke Unit have transformed an old storage room into a discreet and confidential space for relatives of patients. Working on a limited budget from charitable funds, the staff volunteered in their spare time to create the new Butterfly Room, painting the walls with tranquil pastel colours and stencils and providing sensitive lighting and comfortable furniture to provide a room where families can go when they need a place to rest and reflect in privacy.

Author: Helen Perkins, Senior Executive Assistant to Chair & Chief Executive Document Approved by: James Scott, Chief Executive Agenda Item: 21.0	Date: 18 July 2019 Version: Final Page 3 of 4
---	---

1.10 Forever Friends Appeal's 20th Anniversary

To mark The Forever Friends Appeal's 20th anniversary (official date being 29th June 2019) the fundraising team organised a special guest visit to the RUH. Spice girl Geri Horner (Halliwell) returned to the hospital 20 years after she helped launch our charity. A tour to some of the areas which the Appeal has helped fund was organised followed by seeing fans outside the main entrance before she had to leave for her concert in Bristol that evening. Geri met staff from our Bath Birthing Centre and was taken on a private tour of NICU with the Trust's Medical Director where she met new parents of some of our youngest patients. Geri went on to meet staff and patients in the Breast Unit.

A unique summer floral display marking the 20th anniversary of The Forever Friends Appeal was unveiled in Bath's Parade Gardens on the eve of the Appeal's 20th anniversary. Special guests, including major donors, long-standing supporters, staff members past and present and representatives from the council gathered to see the display unveiled and to celebrate the history and achievements of The Forever Friends Appeal. The display was created by the BaNES Parks team and is now open to the public to enjoy for the summer. A plaque now stands next to the display giving people the opportunity to make a donation to the Trust's charity via a text message.

1.11 RUH Membership

We are always actively seeking new members to help us shape the future of the hospital and as a member of the Trust you can influence many aspects of the healthcare we provide.

By becoming a Member, our staff, patients and local community are given the opportunity to influence how the hospital is run and the services that it provides. Membership is completely free and offers three different levels of involvement. Through the Council of Governors, Members are given a greater say in the development of the hospital and can have a direct influence in the development of services.

1.12 Consultant Appointments

Mr James Fagg was appointed to Consultant in Trauma and Orthopaedics on 22nd May 2019. Mr Fagg is currently working at North Bristol NHS Trust as an Orthopaedic Specialty Registrar and his start date will be in August 2020.

Dr Samantha Carvey was appointed to Consultant in Geriatrics on 11th July 2019. Dr Carvey is currently working at the RUH as Chief Registrar.

Dr Helen Milbourn was appointed to Consultant Geriatrics on 11th July 2019. Dr Milbourn is currently working at St Thomas's Hospital as a Specialty Registrar. Both Dr Carvey's and Dr Milbourn's start dates are to be confirmed.

1.13 Use of Trust Seal

The Trust Seal was used on 10th June 2019 to sign a license for the shop and café in the RUH between the Trust and League of Friends.

Author: Helen Perkins, Senior Executive Assistant to Chair & Chief Executive Document Approved by: James Scott, Chief Executive	Date: 18 July 2019 Version: Final
Agenda Item: 21.0	Page 4 of 4



What would you change about local health and care services?



People living in BSW are being given an opportunity to help shape how health and care services will be provided.

Between now and the end of July, health and care leaders are inviting local residents to say what they need to live healthier and happier lives as part of a new campaign called *Our Health Our Future*.

Answers will be used by BSW to feed into the development of a five year plan which is due to be published this autumn. The new plan will ensure everyone across BSW gets the health and care support they need and will outline a local response to priorities laid out by the NHS in its Long Term Plan.

Tracey Cox, BSW Chief Executive said she

hoped as many people as possible took time to fill in the survey and share their views, particularly younger people who would be using services in the future

“Health and care organisations and local authorities are developing a bold plan for the next five years that will ensure our services provide support through every stage of people’s lives - so they start well, live well and age well.

In order to plan for the future, we need to know what matters, so we’re asking everyone to take a few minutes to fill in our survey and make sure their views are heard.”

Let us know what you think!

Our Health Our Future survey is open until the end of July and takes around 10 minutes to complete.

Fill it in online at www.ourhealthourfuture.org

Copies are also available at GP surgeries, by emailing ourhealth.ourfuture@nhs.net or by calling **03333 219464**.

Survey answers are completely anonymous and will be treated confidentially.

Inside this issue of **STOP PRESS**:

- *New appointments to leadership team as BSW looks to the future*
- *Primary Care Networks crucial to BSW integrated approach*
- *Innovative scheme for children with hidden disabilities*

New leadership appointments as BSW looks to the future

BSW has continued to strengthen its Executive Team following the appointment of Tracey Cox as new Chief Executive in March.

New appointments include Caroline Gregory as Chief Financial Officer, Nicki Millin as Director of Strategy and Transformation, Gill May as Director of Nursing and Quality and Corrine Edwards as Locality Director for BaNES.

More appointments will be made over the coming weeks as closer working between health and care providers across BSW continues and the three Clinical Commissioning Groups use their collective resources more efficiently and streamline their respective decision making arrangements.

Next steps for BSW will include working towards the possibility of a full merger of the three CCGs in April 2020.

Each CCG will now ask their respective Governing Bodies to vote on this decision at meetings at the end of June and early July. If they vote to proceed, engagement will begin with local stakeholders and GP membership practices will be asked to back the decision.

Tracey Cox, BSW Chief Executive said a merger of the three CCGs would present clear benefits for local people.

“Formally merging our three CCGs would enable us to use our resources more efficiently and reduce variations around the way services are commissioned throughout our area.

With our local health and care system facing unprecedented demand and financial pressures, it’s now more important than ever before that we work in a joined up and seamlessly integrated manner.”

Practices across BSW offer appointments and more via NHS App

Patients across B&NES, Swindon and Wiltshire are now able to access their medical records, manage appointments and find out what to do if they need urgent medical help thanks to a new NHS App.

The NHS App, which is available as a free download from the Apple Store and Google Play, is now connected to every GP practice across BSW and offers patients a full range of information and services.

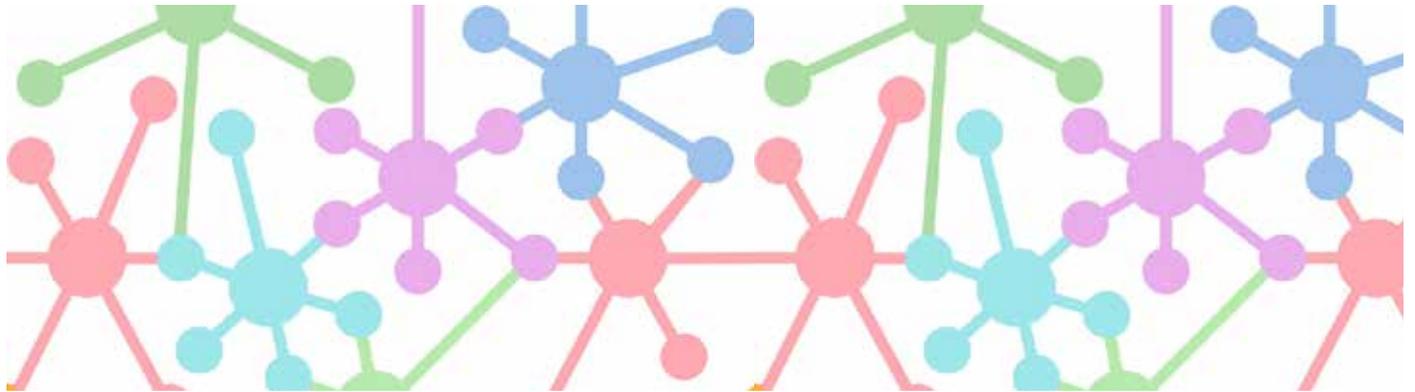
BSW Chief Digital Officer Angela Parratt said the App represented a real step forwards in terms of making GP services more accessible online.

“The NHS App is part of the journey to having a single, digital front door to access health and care services, which is a key part of our developing digital strategy.”



Are you ready for the NHS App?

Primary Care Networks crucial to BSW integrated approach



As health and care providers across BSW continue to work in a more joined up way, GP Practices are playing a central role in providing a wider range of services by working together in what are known as Primary Care Networks (PCNs).

PCNs are at the heart of the approach to fully joined up health and care in BSW. They are groups of GP practices covering populations of around 30,000 to 50,000 people, working together providing a wide range of health and care services to local people.

They are developing to support the delivery of services closer to where patients live. They will also help relieve the well-known pressures on primary care and mean that more patients will be, in time, seen by healthcare professionals other than GPs, such as pharmacists, physiotherapists, paramedics and physician associates. This will not only support patients to get appointments quicker but will allow GPs to focus on the most complex patients and those most in need.

They will also allow primary care to provide care to meet the needs of local people and, with the support of their teams, help to prevent ill health.

Dr Ian Orpen, Chair of the BSW Clinical Board said PCNs would make a real difference to the health and care of people living in BSW.

“Primary Care Networks make sense for everyone. They will enable greater provision of proactive, personalised and more joined-up health and social care and represent a real change in the way we should all see our GP practices – from reactively providing appointments to proactively caring for people and communities.”

They also really help people to remain well and stay out of hospital.”

Primary Care Networks in BSW

There will be 21 Primary Care Networks from 1st July in BSW – five in Bath and North East Somerset, five in Swindon and a further eleven in Wiltshire.

Primary Care Network teams will include GPs, pharmacists, district nurses, physiotherapists, paramedics and physician associates. In some cases they will also include community geriatricians, dementia workers and other health professionals, as well as staff working in social care and the voluntary sector.

Find out more about PCNs here:

www.england.nhs.uk/gp/gp/fv/redesign/primary-care-networks/

Innovative scheme for children with hidden disabilities

A scheme to offer extra support to young people with hidden disabilities currently under way at Great Western Hospital in Swindon has been so well received that other health and care settings across BSW are also looking to adopt the initiative.

The innovative scheme offers children with a condition that has no visible symptoms, such as autism or epilepsy, a sunflower lanyard when visiting the hospital to make staff aware of their condition without having them to declare it.

News of the scheme, which was developed in partnership with Swindon SEND Families Voice, a local forum for parents of children with disabilities, has been warmly received by families across Swindon, many of whom spend days, and sometimes weeks, preparing their children for a trip to hospital.

BSW Director of Nursing and Quality, Gill May, said the scheme was introduced at GWH after staff found out how successful it had been at a number of UK airports

“Attending hospital can be a daunting experience for any child, but it can be even worse for a child with a hidden disability. Loud noises, large crowds and unfamiliar surroundings can cause real distress and anxiety to a child with autism.

And while we can't change the sometimes-scary sights and sounds of a hospital, by

discreetly shining a light on a hidden disabilities, staff, patients and other visitors will not only be able to adapt their behaviour but also help them better understand why a child might be acting in a certain way.”

Following an update about the success of the GWH scheme at a recent BSW Clinical Board meeting, clinical leaders are now actively looking at how it could be rolled out across other health and care settings in BaNES, Swindon and Wiltshire.



Staff, parents and patients at Great Western Hospital Children's Unit which introduced the lanyard scheme earlier this year

Tell us what you think!

We always value feedback from the people who matter: you! Get in touch with us today and let us know how you feel about health and care across BaNES, Swindon and Wiltshire

Call: 07500 121720

Email: bswstp.communication@nhs.net

Web: www.bswstp.nhs.uk

Follow us on twitter: [@BSW_STP](https://twitter.com/BSW_STP)