Quality Governance Assessment – Early Alert Pyramid

Monthly Measures:

**Patient Experience** - % of patients who would recommend the RUH to their family & friends.
**Patient Safety** - Never events.
**Patient Outcomes** – HSMR.
**Clinical Effectiveness** – Harm events

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**Staff Experience** - Sickness Absence.
**Clinical Efficiency** - Trust Inpatient Bed Occupancy (%).
**Financial Efficiency** - Financial risk rating.
**Financial Management** - Activity /income variance to plan.