

Quality Account Priorities

2020-2021

Everyone
Working Matters
Together
Making a
Difference

Toni Lynch, Chief Nurse

Priorities 2020/21 - Overview



Continuity of carer model to personalise maternity services.



Development of a frailty assessment unit



24/7 Critical Care Outreach



Working with volunteers to improve staff and patient experience





Continuity of carer model to personalise maternity services.



Frome Rowan Team
(photo taken pre-COVID-19)

Development of a Frailty Assessment Unit.



Opening of Older Peoples Assessment Unit
(April 2021)

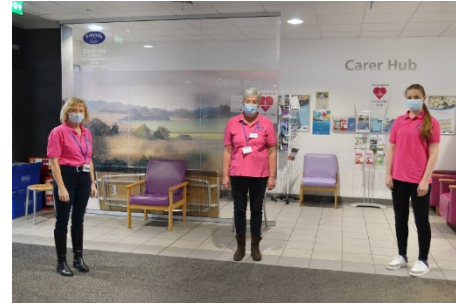
Development of the Frailty Assessment Unit remains a priority for 2021-22

24/7 Critical Care Outreach.

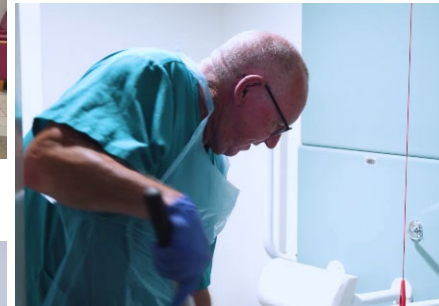


Critical Care Outreach Team
(photo taken pre-COVID-19)

Working with volunteers to improve staff and patient experience.



Friends Volunteers in Pink



Keith Getheridge:
Housekeeper



Sidney Smith-Taylor: ED
Runner