Royal United Hospital Bath MHS

NHS Trust



Site and Bed Managers

- 1. Add Request for Admission Order in Powerchart
- 2. Add / Set Encounter
- 3. Move request to Site Team To Be Scheduled List

Support available:

Please contact your local Champion User

Service Desk:

Tel: 01225 82 5444

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Bringing it all togethe

Request for Admission an Existing Outpatient Encounter

A clinician has decided a patient needs an admission for treatment, observation or diagnostics.

This patient has already been referred into the Royal United Hospital and has an existing outpatient encounter.

1. Request for Admission – With an existing Outpatient Encounter

To request a Request for Admission order

Within PowerChart

- Step 1. Find the patient using the patient name search
- Step 2. Click

The system opens the patient search screen with a list of patients that match the criteria

Step 3. To select the correct patient and encounter by clicking on the correct patient name (in the top frame) and correct encounter (in the lower frame)

Note: It is important that the right patient and encounter is selected. For this scenario an outpatient

type encounter MUST BE SELECTED

Step 4. Click OK

The patient record for that patient and encounter will be displayed (on the Quick View Screen)

The system displays the patient record for that patient

Patient Clinical Record

Step 5. Click on **Request** on the Side bar menu

The system will display the **Request** screen

Step 6. Click on the Add Icon + Add

The system displays the Order Services message

| Step 7. | Click Yes |
|-------------------------------|--|
| Request tab opens | |
| Step 8. | Enter "Request for" in the Search box |
| Step 9. | Select " Request for Admission " from the list below |
| The Det form is a | ails for Request for Admission order entry displayed |
| Step 10. | Click the up arrow "Details for Request for Admission " |
| | Details for Request For Admission |
| Step 11. | Complete the ' Order details: ' on the left hand side by entering relevant data in the ' Detail values:' side, to move to the next mandatory |
| | question use the arrow down ${}^{lacksymbol{\psi}}$ icon |
| Step 12. | Visit Type field should be set to Inpatient Waiting List or Day case Waiting List |
| Step 13. | Complete all mandatory fields (in yellow) |
| | The arrow down is now greyed out |
| Step 14. | Click over to Order Comments Add as much detail as you know in here |
| Step 15. | Sign the Order |
| The ord screen, process | er is placed – the system returns to the request and the status of the new order is set to ing |
| Step 16. | Click the refresh 🐼 icon |
| Result: | The Request for admission is complete and the status changes to "Future on Hold" |

Add Patient to Waiting List

Move Patient to "Site Team"

2. To Add the patient to the Inpatient Waiting List

Within Appointment Book

- Step 1. Select Request List by clicking the **Request List**
- The Schedule Enquiry 1, Add/Set Encounter Pane opens

Schedule Enquiry Pane

- Step 2. Select the "Request for Admission" Queue from the Request List Queries drop down menu
- Step 3. Click Find _____ (at the bottom left hand side of screen)

The system will display a list of patients that have Request for Admissions but have not yet been added to the inpatient waiting list

- Step 4. Right click on the patient name (eg Somerset, John)
- Step 5. Select Patient (near the bottom of the context menu)
- Step 6. Select Add Encounter
- Step 7. Select **Yes** to the Schedule Enquiry Dialogue box
- The System displays the Select Episode Dialogue box

Select Episode Dialogue Box

- Step 8. Click the appropriate 18 Week Wait Pathway (if you select the episode the encounters will be displayed in the lower pane and you can check Specialty, consultant etc)
- Step 9. Click OK The system will display the Organisation dialogue box Step 10. Enter "R" into the Facility name of the Organisation Dialogue Box Click the ellipse Step 11. icon Select "Royal United Hospital" from the list Step 12. displayed Step 13. Click OK The system will display the Elective Waiting List Conversation **Elective Waiting List Conversation** Step 14. Complete all mandatory fields (highlighted in yellow) Step 15. Click OK Step 16. Click OK to Fin Number **Result:** The patient has now been added to the Request for Admission waiting list Move the patient over to "Site Team "Request 3. for Admission Waiting List Step 1. From The Enquiry list Select To Be Scheduled Step 2. From the Request List Queues drop-down; **Request For Admission** Step 3. **Click Find button** Step 4. Right Click on your patient from the context menu select Move Request Modify Request window opens From the left hand side column. Step 5. Select "Site Team "Click on the black arrow



From the right hand side box

Step 6. Select **Request for Admission** and

click on the black arrow

- Step 7. Click OK
- **Result:** The patient has now moved over to "Site Team" Request for Admission Waiting List.

Business Rules

Bed Management

- 1. Bed Managers will reinforce real time bed management by ensuring that Millennium reflects the real time situation accurately.
- 2. Bed Managers will place a request for admission and add Patient to waitlist on the day they receive notification of a patient awaiting repatriation.
- 3. Pending admissions worklist to be managed by the Site managers, if the patient has not arrived after 48hr the Site manager will remove the pending admission.
- 4. Bed managers will check Millennium for up to date actual and potential discharge information before contacting the ward.