

# inperson



## Most Innovative Team: Simulation Suite

The team managed the implementation of a £50,000 Simulation Suite - a training facility that will allow our staff to develop and maintain their clinical skills by simulating real life situations. Other than university hospitals, the RUH is the only hospital to have access to this new technology. Central to the new facility is a incredibly life-like manikin, used to create a series of scenarios ranging from the simple to the complex. He can be remotely controlled to exhibit symptoms of a medical emergency, like a major haemorrhage or cardiac arrest.

## Loyalty award

(25 years service):

- Roger Cooper**, Cleaner
- Terri Matthews**, Sister, Surgical ward
- Julia Wallace**, Strategic Manager, Chest Pain Unit
- Peter Fox**, Practice Development Manager
- Helena Hodges**, Teacher Practitioner, Pharmacy
- Daniel Peel**, Senior Operating Department Practitioner
- June Pook**, Staff Nurse, ITU
- Lesley White**, Healthcare Assistant, Eye Unit
- Colin Mounsey**, Facilities Systems Manager
- John Osborne**, Consultant, Paediatrics
- Michael Lutterloch**, Consultant, Oral Surgery
- Jacqueline Strange**, Sister, Dermatology Clinic

## Personal achievement awards:

**Annie Paines**,  
Cleaning  
Manager

During the time that Annie has managed the trust's cleaning services there has been a significant improvement in cleaning standards. As well as ensuring the smooth running of the deep clean programme, Annie has introduced new ways of working. She has introduced a new role specifically for tackling deep cleaning in ward areas that are difficult to access. She has also developed her management skills by studying for the Certificate in Management Studies. Her colleagues say: "Annie leads by example and works tirelessly to ensure that cleaning tasks are completed. She regularly goes beyond the call of duty, working evenings and weekends and she is always flexible and cheerful."



**Jane Cockram**,  
Receptionist

Jane is receptionist for the education centre and comes into contact with many hospital staff. Jane is partially sighted and - accompanied by her guide dog Nena - has overcome many obstacles in her working life. Some of the things we take for granted can be quite a challenge for her. Her colleagues say: "Jane has a get up and go attitude and doesn't let things get in her way. She always provides a quality reception service to staff and visitors, dealing with a diverse range of enquiries. She is professional, friendly and courteous and a credit to herself."



**Helen Griffiths**,  
Diabetes Liaison  
Nurse

Helen manages the care of patients with diabetes at the RUH and provides an extensive programme of education in the management of diabetes for medical and nursing staff. She initiated insulin treatment in patients newly presenting with Type1 diabetes, usually young and often very distressed about their diagnosis. Her colleagues say: "Helen has a calm and thorough manner with patients and helps them come to terms with their condition. She has a wide remit and is a great asset to the team, we rely on her immensely."

