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Please contact the Patient Advice and Liaison Service (PALS) if you require this leaflet in a different format, or would like to feedback your experience of the hospital.

Email ruh-tr.pals@nhs.net or telephone 01225 825656.

Home Hub

A safe and comfortable place for you
while you wait to go home



Welcome to the Home Hub

On the day of your discharge from hospital, you may be transferred to the Home Hub while you wait for collection or for the medicines you need to take home.

What is the Home Hub?

The Home Hub is a dedicated area for patients who are well enough to leave hospital (fit for discharge) but are waiting for medicines to take home or are waiting collection by friends, family or transport.

Open from 8am to 8pm, Monday to Friday, the Hub provides a comfortable, safe and relaxing environment for patients.

Where is the Home Hub?

The Hub is located at **B9**, on the ground floor. It is a dedicated space located within the neurology outpatients area.

Who will look after me?

You will already have been assessed as being able to go home; however while you are waiting in the Hub you will be cared for by a dedicated team, including a nursing sister, nurse and healthcare assistants.

What facilities are available?

The Hub includes comfortable seats and a television. Hot and cold drinks will be available throughout the day, and sandwiches and cold food will be available at mealtimes. Toilet facilities are available and staff can assist with the use of these if required.

What about my medications to take home?

If you are waiting for medication to be dispensed before you can go home, this will be brought to you in the Home Hub. Nursing staff will be on hand to check and provide you with any further information.

Please note that you may have to wait up to four hours for take away medicine to be organised, checked and dispensed.

Why can't I wait on the ward?

You are now well enough to leave hospital and do not need to be on a ward - the Home Hub provides a comfortable and relaxing place to wait for your transport home or your medicine to take home with you.

Ward beds are needed for people who are very unwell and may be waiting in the emergency department for a bed to become available or for patients coming to hospital for a planned operation.