

Thank you for taking the time to give us feedback and helping us to improve our service.

Please put your completed form in the box provided or give to a member of staff if you prefer.

If you would like to discuss any queries further please contact the nurse in charge or phone **01225 824964**.

Royal United Hospitals Bath NHS Foundation Trust
Combe Park, Bath BA1 3NG
01225 428331 www.ruh.nhs.uk

Please contact the Patient Advice and Liaison Service (PALS) if you would like to feedback your experience of the hospital.
Email ruh-tr.PatientAdviceandLiaisonService@nhs.net or telephone 01225 82565

Patient and Family

Feedback Questionnaire

Critical Care Services

We would love to hear what you think about us! The information you provide will help us look at aspects of our service and your answers are entirely confidential. It will help us to continually improve our service to everyone we care for.



TELL US HOW WE DID

Are you: Patient Age: _____

Relative Duration of care: ____ days

➤ Care and Treatment

Excellent Very good Good Fair Poor

Comments:

➤ Communication and Information

Excellent Very good Good Fair Poor

Comments:

➤ Attitudes and Behaviour

Excellent Very good Good Fair Poor

Comments:

➤ Privacy and Dignity

Excellent Very good Good Fair Poor

Comments:

➤ Cleanliness and Safe Environment

Excellent Very good Good Fair Poor

Comments:

➤ Food

Excellent Very good Good Fair Poor

Comments:

Would you like to tell us anything else?

Opinions, suggestions, ideas, areas for improvement...