

Contact details

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Useful Websites

MS Trust: www.mstrust.org.uk
MS Society: www.mssociety.org.uk

MS UK: www.ms-uk.org

Wessex multiple Sclerosis Therapy centre:

www.wessexms.org.uk

Royal United Hospitals Bath NHS Foundation Trust Combe Park, Bath BA1 3NG 01225 428331 www.ruh.nhs.uk

Please contact the Patient Advice and Liaison Service (PALS) if you require this leaflet in a different format, or would like to feedback your experience of the hospital.

Email <u>ruh-tr.PatientAdviceandLiaisonService@nhs.net</u> or telephone 01225 825656.

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About the Adult Multiple Sclerosis Service

The Multiple Sclerosis Specialist Nurse (MSN) Service offers ongoing care for people with Multiple Sclerosis by offering specialist information, support, education and guidance, right through from the initial diagnosis of Multiple Sclerosis. There is a nurse-led clinic where you can be reviewed face-to-face, and a telephone advice line.

The Multiple Sclerosis specialist nurse can provide:

- Information about Multiple Sclerosis and management of symptoms,
- Advice about medication and possible side effects, including guidance on weaning or modifying treatment,
- Advice on dealing with relapses,
- Advice about lifestyle,
- Access to written or online information about Multiple Sclerosis treatment options and lifestyle issues,
- Support if admitted to the RUH.



Telephone advice line

You can contact the Multiple Sclerosis Nurse on: 01225 825856.

If no one is able to answer the call at the time, please leave a message with the following information:

- Your name, hospital number and/or date of birth.
- Brief details of the reason for the call.
- A telephone number we can call you back on during working hours.

The nurse will attempt to return your call within 24 hours, Tuesday to Thursday. Sometimes it will take longer to return your call due to other commitments and in this situation you could contact your consultant's secretary for advice.

Important

This is not an emergency service. You should not use this service to obtain urgent medical advice.

In an emergency, you should contact your GP, or attend your nearest A&E Department by ambulance if necessary.