



## Coming to outpatients



Sometimes you need to come to the hospital to see a specialist.



Please bring your hospital passport if you have one.



The signs will help you find where your appointment is happening.



When you arrive, the receptionist will ask your name and date of birth.





You can sit in the waiting room until it is your turn.



It might be a long wait.



You can ask if there is somewhere quieter to wait.



When it is your turn, the person you have come to see will call your name.



They will talk to you in a private room.





They might want to examine you.



When the appointment is finished you can go home.



The doctor will write a letter to your GP.

Please contact the Patient Support and Complaints Team if you require this leaflet in a different format, or would like to feedback your experience of the hospital.

Email ruh-tr.psct@nhs.net or telephone 01225 825656.

Date of publication: September 2023 | Ref: RUH EAZ/023 © Royal United Hospitals Bath NHS Foundation Trust