

Receiving Your Results By Telephone

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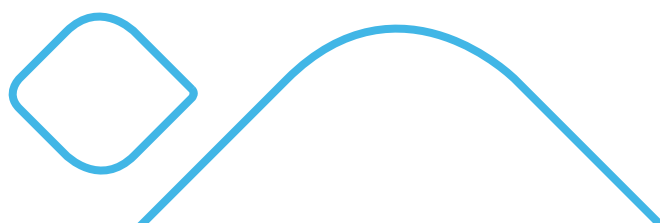
You have been invited to receive the results of your biopsy or needle test by telephone.

Please ensure that you are available to receive a telephone call:

Time: _____

Date: _____

- Please make sure that you are in a quiet environment so that there are no interruptions. You may wish to ask somebody to be there with you for support once you have had your telephone consultation.
- You will be asked for your date of birth to confirm your identity.
- If as expected your result is normal or benign, you will be discharged, and no further appointments will be necessary.
- You will be sent a letter confirming your result and the discussions you may have had during the telephone call. Your GP will be set a copy of this letter. Written information to support the result that you have been given may be sent where appropriate.
- Please don't hesitate to ask any questions you may have and discuss any worries or concerns.
- If you would like to discuss anything further in person, please request a breast clinic appointment.
- Occasionally the result of the biopsy may be uncertain, and a further test may be needed. This will be discussed with you if needed.



In the unexpected event of the result being more concerning for cancer, this will be discussed, and you will be offered an appointment to meet a surgeon in the breast clinic as soon as possible (sometimes the same day).

If for some reason you are unable to take the call during the allocated time, or if we did not get through to you, please telephone the breast unit reception desk. We will arrange for you to be given the result at a more suitable convenient time.

Please note: All results are discussed at our team meeting before they are given by telephone. Occasionally the result may not be available and there may be a delay in you receiving your result. In this case, the result will be given as soon as possible after that date.

You may like to write some notes

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Contact Details

Breast Unit reception desk 01225 825881

Breast Clinical Nurse Specialists office 01225 824057 (answerphone)

Available 9am - 5pm

Royal United Hospitals Bath NHS Foundation Trust
Combe Park, Bath, BA1 3NG
01225 428331 | www.ruh.nhs.uk

If you would like this leaflet in email form, large print, braille or another language, please contact the Patient Support and Complaints team on 01225 825656.

