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Phoning Results to Emergency Department

- As of 11/01/2017, abnormal results no longer need to be telephoned to ED (on ext. 4000) as the clinicians access the results 'in real time' through their 'Patient First' system.
- The exception is potassium results >7.0 mmol/L which should still be telephoned.
- The results can be deleted from the telephone queue with an 'ED' comment.
- If the patient has been transferred to e.g. MAU, SAU etc. (visible from the results screen of the phone queue), the results **will still need to be phoned to the new ward** (with the exception of Troponin T, chronic renal patients etc. – see usual Telephone policy guidelines).
- Results for AEOBS still need to be telephoned.