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2. QUALITY POLICY AND OBJECTIVES

2.1 Quality Policy

The Pathology Quality Policy is shown below:

The Scope of our service is haematology (including blood banking and immunology); cellular pathology (including cytology, histopathology, post mortem / mortuary services); and biochemistry. We also provide an unaccredited Point-of-Care Testing service, e.g. for blood gases, glucose, Haemoglobin and pregnancy testing.

Our Intention is to provide a high quality service that takes into careful account the needs and requirements of service users.

Our Quality Management System has been established to define and document the way that the work of the Directorate is carried out, including the organisation structure, responsibilities, policies, procedures, processes and resources used to provide the service. Examination procedures are used that are fit for their intended use. Quality objectives are set and reviewed based on a commitment to provide the right result, at the right time, to the right person. We are also committed to monitoring and continually improving the quality of the service including user surveys, corrective action, preventive action and improvement activities. All staff are required to be familiar with the Quality Manual and relevant procedures.

Our Commitment is for each discipline to maintain good professional practice in its work; to protect the health, safety and welfare of all staff and visitors to the laboratory; and to comply with all relevant legislation and relevant laboratory accreditation standards.

Signed:

(Dr. Chris Meehan, Speciality Lead)

Dated: 19 September 2016