

Report to:	Council of Governors	Agenda item:	17
Date of Meeting:	7 June 2018		

Title of Report:	Board Monitoring Group Update Report
Status:	For Approval
Board Sponsor:	Council of Governors
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Appendices	None

1. Purpose
To outline the recommended actions proposed by the Council of Governors Board Monitoring Group during the past 3 months.

2. Recommendations (Note, Approve, Discuss etc)
The Council of Governors is asked to discuss the recommendations.

3. Legal / Regulatory Implications (NHSLA / Value for Money Conclusion etc)
None

4. Risk (Threats or opportunities link to risk on register etc)
None

5. Resources Implications (Financial / staffing)
None

6. Equality and Diversity
None

7. References to previous reports
None

8. Freedom of Information
Public

Board Monitoring Group Update Report

Background

In June 2015, the Lead Governor expressed concern to the Council of Governors that they were not fulfilling their duties in full as RUH Governors. Whilst he suggested that the Governors were adequately representing the views and interests of the members, he felt that they were failing in the duty to hold the Non-Executive Board to account via the Non-Executives. He suggested that, as a start, some Governors should attend the Board of Directors meetings each month and see the NEDs at work. He asked for volunteers which resulted in the formation of the group.

Reporting

The Board Monitoring Group provides an update report to the Council of Governors following each Board of Directors meeting to:

- Report to CoG on the main areas being addressed by RUH Board of Directors.
- Identify the areas that may cause concern from an attendee's perspective.
- Recommend actions that could be taken.

Recommendations

The information below summarises the key recommendations from these reports. The Council of Governors is asked to discuss the recommendations and agree whether or not to implement them.

Board of Directors Meeting held on 28 February 2018
<p>Quality/Performance recommendations</p> <ul style="list-style-type: none"> • QWG to follow up the Maternity Action Plan which has been formulated as a result of the Maternity Survey in 6 months. • M & OWG to receive feedback in relation to the investigation into re-opened complaints and the procedure used. • QWG to follow up the Cardiology Improvement plan. • COG to receive a presentation to go through the new 4 hour performance figures.
<p>Finance recommendations</p> <ul style="list-style-type: none"> • Governors would like to be reassured that the Capital plan delays will be recovered and that the 2018/19 plan will be substantially delivered within that financial year.

Other recommendations

- None

Board of Directors Meeting held on 28th March 2018

Quality/Performance recommendations

- All Governors should read the recommendations submitted following the visit from National Urgent and Emergency Care (Board Papers Item 10 page 9)

Finance recommendations

- One of the NEDs commented that the response rate to the staff survey was low (45%). In the private sector you would expect this figure to be at 70%, and if you can achieve this level then staff engagement tends to improve. The Governors would like reassurance that, and details of how, the Trust plans to improve the response rate next year.

Other recommendations

- The CEO told the board that Simon Stevens had recommended that, in terms of estimating the demands for ED/non-elective usage next year, then Trusts should add at 5% to the figure estimated by CCGs. The Governors would like reassurance that the contracts between RUH and CCG's will take account of these estimates and allow for a significant increase in non-elective demand.

Board of Directors Meeting held on 25th April 2018

Quality/Performance recommendations

- The attending Governors were concerned by the level of outstanding Serious Incident reports. It was stated that mapping processes are underway and the Board should see improvement within 6 months. QWG to monitor the outstanding SI rate.
- The Paediatric Department employs staff flexibly across ward, out-patient and Paediatric Assessment unit. Attending Governors are interested to know if the Trust has considered whether this model could be utilised in adult areas to improve efficiency?
- QWG to be briefed on the impact of Super discharge week and any lessons learned

Finance recommendations

- S & BWG are receiving a presentation on Transformation projects during May

2018. Attending Governors think it would be useful for the working group to reassure COG that Transformation projects are on target and effective.

- Governors would like to be updated in relation to the WOS. They would also like to understand whether any delay in going ahead with the WOS will have financial implications for the Trust and, if appropriate the scale.

Other recommendations

- None