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| Report to: | Council of Governors | Agenda item: | 10 |
| Date of Meeting: | 7 June 2018 | | |

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| Title of Report: | Staff Governor Feedback |
| Status: | For information |
| Sponsor: | Staff Governors |
| Author: | Darrin King, Staff Governor |
| Appendices | None |

Purpose

To provide the Council of Governors with an overview of the work undertaken by the Staff Governors including concerns raised by staff over the last 3 months.

Background

The report is provided to inform the Council of Governors on relevant issues or concerns raised by staff.

Interfacing with membership

Since the last meeting the Membership and Governance team have given Staff Governors some information and devised a briefing note on embedding the values of the Trust and the outcomes of the Staff survey. Going forward this information will be used by the Staff Governors when they attend engagement sessions and departmental meetings around the Trust in order to give a consistent message to staff and to gain valuable feedback that is appropriate and useful.

The Membership and Governance team have set up some engagement sessions for Staff Governors to partake during lunchtimes outside the Lansdown as a way to talk to staff. There is currently a timetable of these meetings being put together and Staff Governors have expressed their interest as to which meetings they wish to attend.

Please see below some of the Staff feedback received from the engagement session outside the Lansdown restaurant:

- All staff said that they liked their colleagues; that was the best part of being at the RUH
- Good experience of being a patient. The RUH is a great place to work and a great place for patients
- Brilliant motivation seen from staff. Everyone gives 120% to patient care
- Hospital has a good vision for the future. It is definitely not stagnating- see new builds- IT, therapies and cancer unit.

Staff issues, ideas and concerns

Staff Governor Raised Issues:

- A number of staff have asked for a more receptive trust response to flexible

working

- More showers available for those cycling to work
- Management training, this will improve staff retention
- Bed flow is a major problem impacting day-to-day patient care

Recommendations

The staff governors recommend that the Council of Governors note the update report.