

Report to:	Council of Governors	Agenda item:	17
Date of Meeting:	6 March 2018		

Title of Report:	Governor Quality Working Group Update Report
Status:	For Information
Sponsor:	Nick Houlton, Public Governor, North East Somerset (Chair)
Author:	Emily McConnell, Membership & Governance Administrator
Appendices:	Appendix 1: Work Plan

Purpose
To provide the Council of Governors with an update following the Governor Quality Working Group held on 10 th January 2018.

Background
The report is prepared to inform the Council of Governors on the salient issues discussed and agreed at the Governor Quality Working Group.

Business Undertaken
<p>The Working Group received the following updates:</p> <ul style="list-style-type: none"> • Review draft Quality Accounts Priorities and choose Local Indicator 2018/19 • Antibiotic Prescribing and Stewardship regarding C.Difficile • Quality Accounts Priorities for 2017-18 update <ul style="list-style-type: none"> ○ Update on QA priority 4 – Sepsis <p>The Working Group received the following updates which had been delegated from CoG:</p> <ul style="list-style-type: none"> • Attending Governors are aware that Sepsis and AKI are Trust safety priorities and that the focus is on training and implementation of improved procedures. We would really like the Trust to consider whether any clinical outcome data could be produced which shows the effect on for example patient morbidity/mortality to demonstrate to the public. The Quality strategy does not have any hard data/targets and we feel that it should. • Governors are concerned about the discharge process and would like the Trust to investigate producing more detailed measures of the process - in addition to discharges before midday and DTOC performance. • QWG to consider adding the learning points from patient stories to their workplan.

Key Decisions

Quality Accounts Priorities and Local Indicator 2018/19

The working group looked at and discussed the following recommendations for the Quality Account Priorities which were in draft form:

- Transitional Care
- Reducing the waiting time for diagnostic tests
- Improving the pathway for our patients with a fractured neck or femur
- Using patients and carers feedback to improve our services

The working group were also informed of the options for the 2018/19 Local Indicator which would be scrutinised by auditors and presented in the Quality Accounts and made the following recommendation:

- E.coli blood stream infection – rolling 12 months of E.coli infections

Exceptions and Challenges

The working group sought assurance from the Non-Executive Directors with regards to electronic observations and asked the following question:

“Are you satisfied that electronic observations are a priority within the future IT programme and what is the timescale on this?”

Governance and Other Business

The working group requested for Governors to have an opportunity to tour the Neonatal Unit.

The working group highlighted that there was currently no representation from the Staff Governors and expressed the importance of encouraging a Staff Governor to join the working group.

Future Business

The working group requested that they received an update on the following topics:

- Discharge Pathways (July 2018)
- Learning from patient stories over the last 3 years (July 2018)

Recommendations

The Council of Governors is asked to:

1. Note the update report
2. Approve work plan

Governor Quality Working Group - Proposed Workplan

	10th January 2018	4th April 2018	5th July 2018	4th October 2018	9th January 2019
Opening Business					
Welcome, Introduction & Apologies	✓	✓	✓	✓	✓
Minutes of the Quality Working Group held in private on XX	✓	✓	✓	✓	✓
Action list and matters arising	✓	✓	✓	✓	✓
Standing items					
Governor Dashboard (to identify themes)	✓	✓	✓	✓	✓
Working group delegated work from CoG	<p>* Attending Governors are aware that Sepsis and AKI are Trust safety priorities and that the focus is on training and implementation of improved procedures. We would really like the Trust to consider whether any clinical outcome data could be produced which shows the effect on for example patient morbidity/mortality to demonstrate to the public. The Quality strategy does not have any hard data/targets and we feel that it should.</p> <p>* Governors are concerned about the discharge process and would like the Trust to investigate producing more detailed measures of the process - in addition to discharges before midday and DTOC performance.</p> <p>* QWG to consider adding the learning points from patient stories to their workplan.</p>	<p>* Seek reassurance that the Nursing shortage is not affecting Quality.</p> <p>* Obtain reassurance that the Trust is initiating a plan to tackle patients left alone/in isolation for extended periods.</p>	✓	✓	✓
Working Group Self-Assessment		Discuss, then survey to be sent after mtg	Review W/G self assessment		
Terms of Reference review				✓	
Discharge Patchway Intergated			Update on Discharge Patchway		
Patient Stories			Learning from patient stories in the last 3 years		
Review Annual Report		Plan for draft	Review draft report		
Information items					
CQC updates - inspections, reports and action plans	As required	as required	as required	as required	as required
Ares of interest / presentations requested	Antibiotic Prescribing & Stewardship regarding C Diff. (postponed from Oct 17)	HSMR review in 6 months' time (agreed from July 17 meeting)	TBA by working group	TBA by working group	TBA by working group
		Falls Improvement Programme Update	TBA by working group	TBA by working group	TBA by working group
Assurance Items					
Progress against Quality priorities	QA priority 4 - Sepsis	QA priority 1 - TBC	QA priority 2 - TBC	QA priority 3 - TBC	QA priority 4 - TBC
Additional Quality Accounts	Review draft QA priorities & choose local indicators 2018/19			Governor suggestions for QA priorities for 2019/20	Review draft QA priorities & indicators 2019/20
Public Board of Directors assurance - questions to be submitted in advance	✓	✓	✓	✓	✓
Closing Business					
Meeting Review	✓	✓	✓	✓	✓
Future Workplan	✓	✓	✓	✓	✓