

<b>Report to:</b>	<b>Council of Governors</b>	<b>Agenda item:</b>	<b>10</b>
<b>Date of Meeting:</b>	<b>5<sup>th</sup> September 2017</b>		

<b>Title of Report:</b>	<b>Staff Governor Feedback</b>
<b>Status:</b>	<b>For information</b>
<b>Sponsor:</b>	<b>Staff Governors</b>
<b>Author:</b>	<b>Shaun Lomax, Staff Governor</b>
<b>Appendices</b>	<b>None</b>

### **Purpose**

To provide the Council of Governors with an overview of the work undertaken by the Staff Governors including concerns raised by staff over the last 3 months.

### **Background**

The report is provided to inform the Council of Governors on relevant issues or concerns raised by staff.

### **Interfacing with membership**

Staff governor, Hassan, attended meetings with Oral Surgery, Finance, HR and Treatments. Feedback was good on the whole, except one department that felt had some issues with updating their equipment; this information was passed onto Brian Stables who wrote to the divisional manager.

The staff governors will be based outside the Landsdown Restaurant during the Election period to meet with staff and patients to discuss the role of the governor and encourage staff to vote and stand in the forthcoming election.

There are 3 staff governor vacancies that need to be filled. Julie Scriven and David Chodkiewicz still have 2 years left on their term. Shaun Lomax, who was standing in for the remainder of Liz Brown's term, will be re-standing in the election. Phil Lunt and Hassan El-Wakeel will be stepping down at the end of their terms. We thank them for their service to this Council.

**Staff issues, ideas and concerns**

1. The bereavement team approached the staff governors to discuss the mobile IT unit that was parked outside their office. It completely blocked the window to the room where they meet bereaved families and a few of the families had complained. After passing this information onto Brian, a resolution was found, the unit has now been moved a short distance away from the windows. The view is still blocked but there is at least some natural light coming in which is a vast improvement.
  
2. The staff governors have received concerns about the on-site accommodation offered to employees, including locum doctors. These concerns relate to the cleanliness of the living spaces. We fear this makes the RUH a less attractive place to work for temporary staff.
  
3. In response to the staff survey, which featured many concerns about incident reporting, we can report that the Risk management team have completed a large scale project to improve this situation. This involved a series of visits to all areas of the hospital, a stand outside the Lansdown during “Incident awareness week” and numerous talks and presentations throughout the Trust. The Datix reporting system has been overhauled, with a shortened incident reporting form and a more intuitive user interface.

Kindest regards  
The Staff Governors

**Recommendations**

The staff governors recommend that the Council of Governors note the update report.