

Media Release

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1 February 2013

UNDER EMBARGO UNTIL 00.00 ON 2 FEBRUARY 2013

Hospital stars - awards ceremony to honour RUH staff

Outstanding staff were honoured for their contributions, achievements and innovation in health and patient care at the hospital's New Year's Honours Awards ceremony.

The awards presented during the evening, which took place at the Assembly Rooms, Bath, symbolised the dedication and hard work of so many staff.

Staff on Midford Ward were voted Team of the Year in recognition of the care they give to patients with dementia. Caring for patients who are poorly but also have dementia brings a different set of challenges to the staff, and they have adapted to the needs of these patients as well as making sure their acute illness is properly treated.

The Most Innovative Team Award went to The Pulmonary Hypertension Specialist Team which runs a joint care service with two national centres for Pulmonary Hypertension at Papworth and the Royal Free, and has been designated as part of a Pulmonary Hypertension satellite centre.

Amie Briggs, Ward Manager on Haygarth Ward, was presented with the overall Chief Executive's Customer Care Award for 2012. This award recognises Amie's outstanding professional care and her ward leadership.

The Stroke Team were presented with a Research and Development Award, for their outstanding work in stroke research. Research is now integral to the Acute Stroke Unit and all patients admitted with stroke or Transient Ischaemic Attack can be assured they will receive care based on latest research, and if appropriate, be offered the opportunity to participate in a relevant research study.

Loyalty Awards were also given to staff in recognition of their long service, and the evening was another opportunity to acknowledge Anne Plaskitt, Senior Nurse for Quality Improvement, who won the Patient Safety Award earlier this year.

Staff who had been nominated as NHS Heroes, a nationwide recognition scheme, designed to celebrate the extraordinary work that staff in the NHS do each day, were also celebrated.

Members of the Trust Board, including Chairman Brian Stables and Chief Executive James Scott, joined staff for this special celebratory evening. RUH Chairman Brian Stables says: "The awards are important as they give us a great opportunity to showcase the amazingly talented people we have at the RUH and it gives us a chance to thank the 4,322 staff who, day in day out, work incredibly hard caring for our patients. They are all stars and we are very proud of them."

Ends

Notes to editors - details of the awards

Team of the year - Midford Ward

They were the first team to achieve a Gold Charter Mark, a scheme which has been developed by the RUH with Alzheimer's Support, to challenge wards to meet high levels of care for their patients with dementia.

Caring for patients who are poorly but also have dementia brings a different set of challenges to the staff, and they have adapted to the needs of these patients as well as making sure their acute illness is properly treated. Providing patient centred care for people with dementia provides not only a better patient/carer experience but it also considerably reduces the length of hospital stay.

Most Innovative team – Pulmonary Hypertension Team

They run a joint care service with two national centres for Pulmonary Hypertension at Papworth and the Royal Free, and has been designated as part of a Pulmonary Hypertension satellite centre.

Pulmonary Hypertension, or PH, refers to a group of diseases in which the blood pressure within the lungs rises far above normal levels.

The team's unique partnership with the national centre has improved the patient experience considerably by removing the need to travel up to 275 miles to access treatment in London. The team assesses more new patients than any other of the 16 satellite centres in the UK.

They have developed an innovative 'one stop' pathway that allows new patients to undergo non-invasive assessment in a single outpatient visit. Patients who need further intervention return within 2-4 weeks as a day case. There is a high level of patient satisfaction, with 95% of patients preferring to continue their treatment in Bath.

Chief Executive's Customer Care of the Year Award – Ward Manager Amie Briggs

Amie Briggs, Ward Manager on Haygarth Ward, was presented with the overall Chief Executive's Customer Care Award for 2012. This award recognises Amie's outstanding professional care and her ward leadership.

Many patients have written to tell us that Amie has given them outstanding care and attention, and that she has shown them, and their relatives, great kindness, compassion and support. They have also observed that the teamwork, under Amie's leadership is exemplary.

Research & Development Award – the Stroke Team

The Stroke Team were presented with Award for Research and Development, for their outstanding work in stroke research. Studies undertaken have improved patient care and benefited the Trust by generating income, making financial savings, and enabling staff development. Research is now integral to the Acute Stroke Unit and all patients admitted with stroke or Transient Ischaemic Attack (TIA) can be assured they will receive care

based on latest research, and if appropriate, be offered the opportunity to participate in a relevant research study.

Loyalty award (25 years service):

Annette Ball, Cleaner
Tony Bigwood, Porter
Shirley Bowen, Cleaner
Amanda Byrd, Healthcare Assistant, Acute Stroke Unit
Sara Clarke, Staff Nurse, Acute Stroke Unit
Natasha Coles, Staff Nurse, Robin Smith Ward
Olivia Copus, Staff Nurse, Central Pre-operative Assessment
Rosemary Corbett, Junior Sister, Critical Care Unit
Fiona Douglas, Staff Nurse, Cardiology Ward
Adrian Edwards, Kitchen Supervisor
Tim Evans, Portering Manager
Georgina Gallagher, Junior Sister, Forrester Brown Ward
Angela Graveson, Switchboard Operator
Claire Heenan, Diet Chef
Jenny Herring, Staff Nurse, Orthopaedic Outpatients
David Hyde, Electro medical Equipment Manager, Medical Physics
Linda Jones, Staff Nurse, Robin Smith Ward
Fiona Ladd, Staff Nurse, Diagnostic Centre
Pamela McKeown, Pharmacist, Pharmacy
Trudy Morrissey, Staff Nurse, Cardiac Centre
Mike Newport, Hotel Services Manager
Heather Paine, Admin Assistant, Catering Department
Shirley Pearce, Cleaner
Jean Penny, Cleaner
Carole Perkins, Cleaning Team Co-ordinator
Ann Phillips, Biomedical Scientist, Cellular Pathology
Sarah Piercy, Staff Nurse, Philip Yeoman Ward
Lorna Rix, Staff Nurse, Robin Smith Ward
Elizabeth Service, Nursery Nurse, NICU
Sian Thomas, Staff Nurse, Coronary Care Unit
Christine Weeks, Radiographer
Alison Weston, Junior Sister, Philip Yeoman Ward
Anne Wiltshire, Staff Nurse, Forrester Brown Ward
Val Wing, Cleaning Team Co-ordinator
Catherine Workman, Officer, Care Records Service Team

Loyalty award (35 years service):

Patsy Boyd, Acting Ward Manager, Robin Smith Ward
Paul Kemmery, Support Worker, Cleaning Department
Richard Morgan, Biomedical Scientist,
Patricia Pitman, Staff Nurse, Radiology
Elizabeth Zambrzycki, Catering Assistant

NHS Heroes

Ben Armstrong, Gardener/Grounds person

Lucy Cook, Healthcare Assistant, Respiratory

Maggie Hebden, Emergency Admissions Clerk

Amy James, Staff Nurse, Charlotte Ward

Julie Keane, Junior Sister, Medical Short Stay Unit

Cherry Miller, MacMillan Breast Care Nurse

Catherine Orchard, Healthcare Assistant, Emergency Department

Danielle Ritchie, Healthcare Assistant, Emergency Department

Gillian Roberts, Healthcare Assistant, Respiratory

Anne Robson, Enhanced Recovery Sister

Mandy Rumble, Acting Assistant Director of Nursing

Dr Andrew Taylor, Consultant, Biochemistry

Michael Townshend, Operating Department Practitioner, Theatres

Stuart Belringer, Cardiology Trainee Practitioner

Dr Dorothy Robertson, Consultant, Care of the Elderly

Susan Wray, Assistant Librarian

For more information please contact:

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Photographs will be available from Monday next week, please contact Anita to request copies.