

8 March 2011**Communications Department**
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Changing signs at the RUH

Finding your way around the RUH will soon become much easier for patients and visitors as signage on the site is completely replaced.

Work starts on Monday on taking down the old colour-coded signs and putting up new signs which will make finding the ward or department you need more straightforward.

The hospital will be divided into zones with all the signage in blue and dark blue, with the only exception the Emergency Department, which will be in red.

New maps of the site are also being put up. On arrival visitors can look up the ward or department they need on the map's directory, find out its unique code, and then follow signs to get to where they need to go.

For example, anyone with an appointment at the Cardiac Day Case Unit would see from the map that they needed to go B45 – which is area 45, located in Zone B. They would head to Zone B and, once there, follow the signs to area 45.

Howard Jones, Director of Estates & Facilities, says: "The RUH is a big site with lots of wards and departments and finding your way around it can sometimes be difficult.

'We've listened to the feedback of our patients, visitors, and staff and come up with a new system for navigating the hospital which is much more logical.

"There will inevitably be some disruption while the work is being carried out, but I am sure when the new signs are in place, the RUH will be a much easier place to get around."

Work to replace the signs will start on Monday 14 March and run to the end of the month. During this time, extra volunteer guides will be on hand to help anyone who needs advice on how to get to where they want to go.

The new maps of the hospital are on the RUH website at www.ruh.nhs.uk

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