

ACADEMY LIBRARY

ANNUAL REPORT
2016-2017

Welcome

The Academy Library service provides library and information services to staff working at the Royal United Hospitals Bath Foundation Trust, Royal National Hospital for Rheumatic Diseases (RNHRD), Sirona Care & Health, Public Health staff in Wiltshire, Public Health staff in Bath and North East Somerset, BANES Clinical Commissioning Group staff and Wiltshire Clinical Commissioning Group staff. The Library also supports students on placement, including those from the University of Bristol and the University of West of England.

Jason Ovens
Head of Library and Knowledge Services
August 2017

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Academy Library Priorities for 2016/17

(Identified from the Academy Library Strategy 2015-18 and Knowledge for Healthcare: a development framework for NHS library and knowledge services in England 2015-2020)

These priorities, which were all achieved, will help the Academy Library to achieve its strategic vision as outlined in the Academy Library Strategy 2015-18

- ✓ Support quality improvement, research and innovation
- ✓ Market and promote the Academy Library effectively
- ✓ Undertake service evaluation
- ✓ Work closely with the wider Learning and Development team

Academy Library resources

Book stock

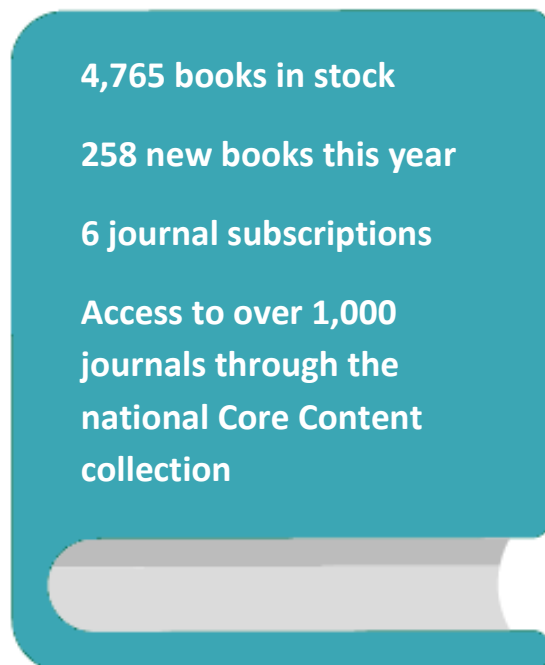
The book stock has continued to be updated with a total of 258 new books being purchased. The leisure reading collection has also been further developed this year from the generous donations of our users.

4,765 books in stock

258 new books this year

6 journal subscriptions

Access to over 1,000 journals through the national Core Content collection



Electronic resources

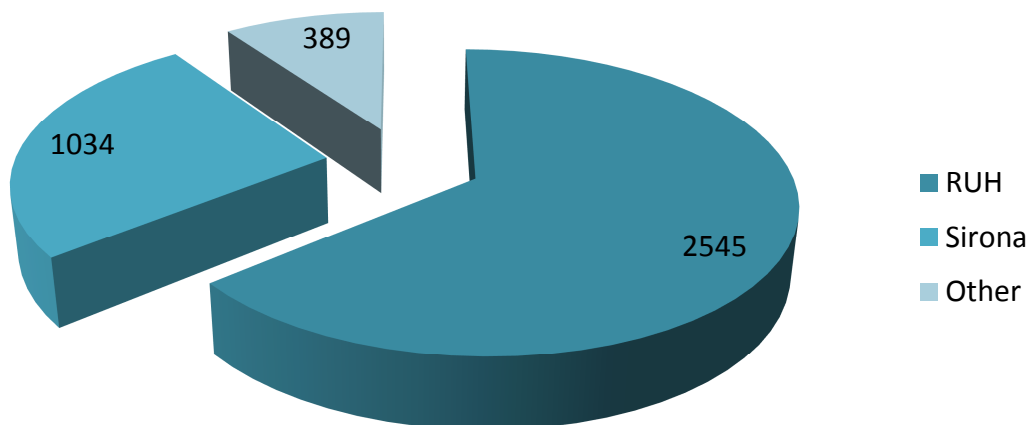
The Academy Library facilitates access for RUH staff to two major online resources, UpToDate and the Royal Marsden Manual of Clinical Nursing Procedures. UpToDate is also optimised for mobile usage so staff can view the resource using their own devices via OpenAthens.

Service activity

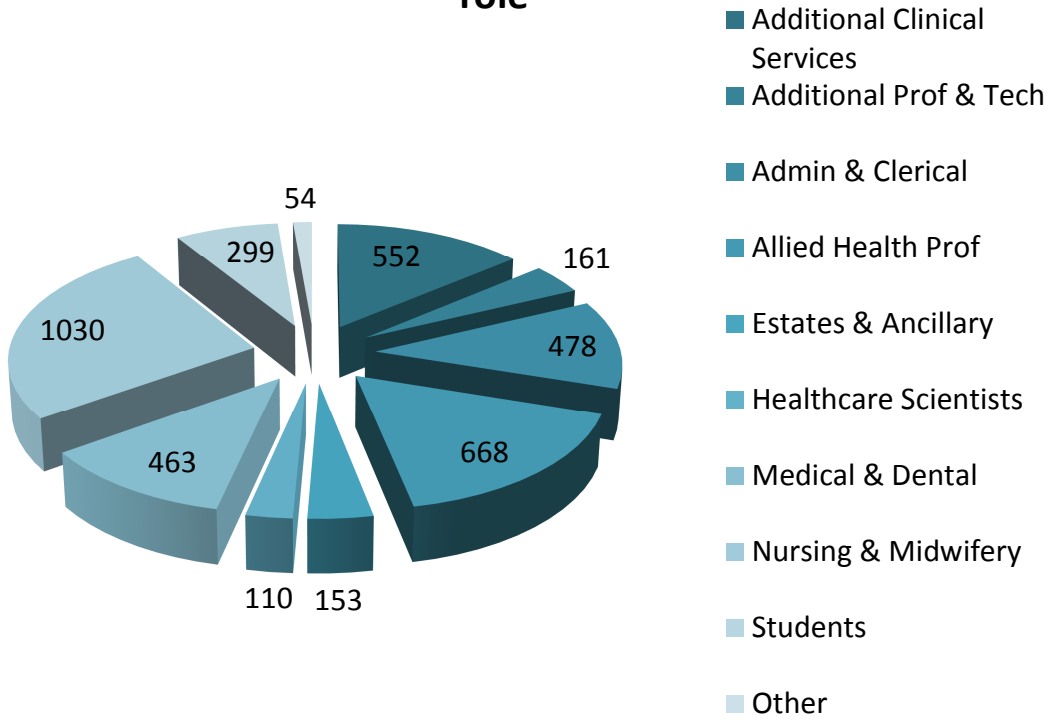
Registrations

As of March 2017 there were 3968 members of the Academy Library from organisations across the Bath and Wiltshire area compared to 4031 in March 2016.

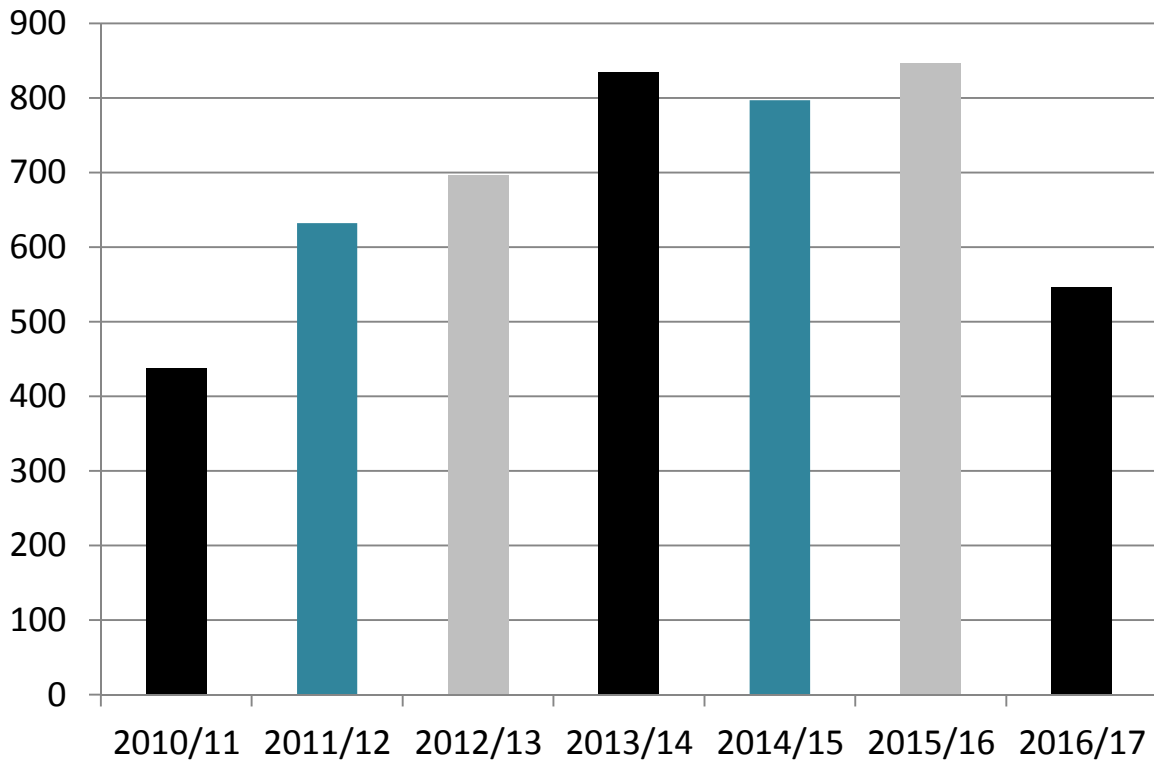
Makeup of Academy Library membership



Makeup of Academy Library membership by job role

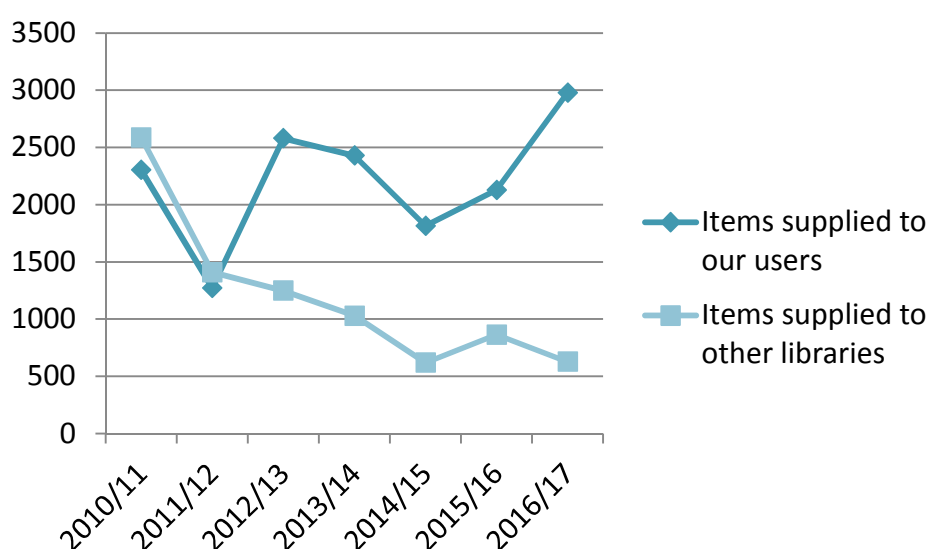


New member registrations

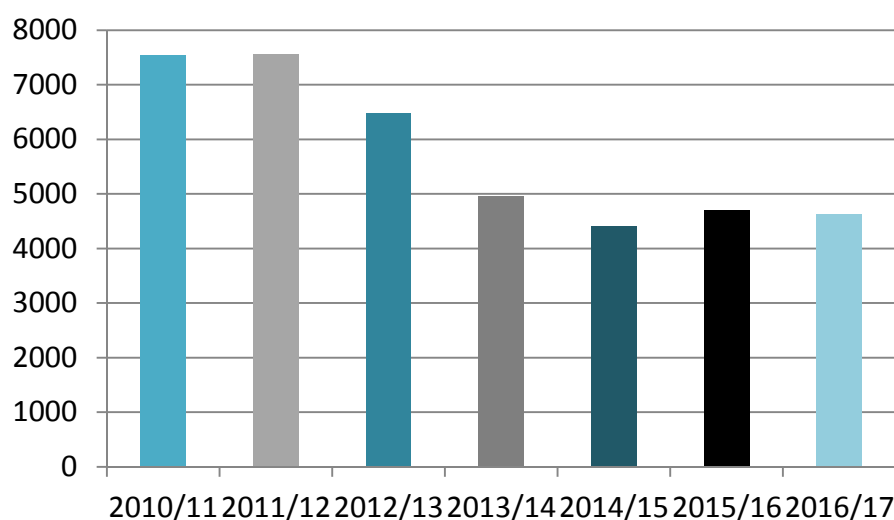


Document supply service

The Academy Library is part of several library networks throughout the country where items are supplied as part of the inter-library loan scheme. These networks currently include health libraries in the south west of England, NULJ (Nursing Union List of Journals), SENDS (Kent, Surrey and Sussex libraries) and PLCS (Psychiatric Libraries Co-operative Scheme). The Academy Library also holds memberships to the British Medical Association and British Library where articles and books can be requested for a fee which is subsidised by the Academy Library.



Document Supply



Total books issued from the Academy Library Collection

(Includes renewals and loans to other libraries)

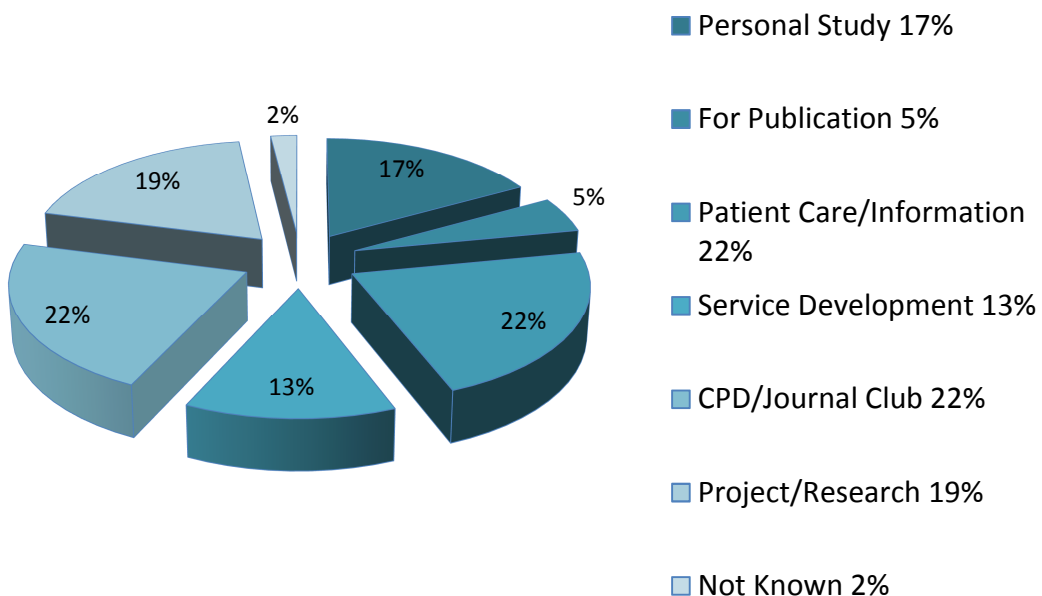
Literature searching

In 2016/17, 390 literature searches were completed by both the Head of Library and Knowledge Services and the Assistant Librarian. These literature searches are conducted in a number of different databases such as *Medline*, *British Nursing Index*, *Cinahl*, *Embase*, *Health Business Elite* or *PsycInfo*. Each search can take anything between 30 minutes to two hours to complete. The library regularly sends out a SurveyMonkey questionnaire to

The service is prompt, responsive and very helpful.

This has been an invaluable service for my professional development.

measure the impact of these literature searches. Positive feedback regarding the impact to patient care, R&D and cost savings have been received via the questionnaires.



Literature Searches

Academy Library training

Both the Head of Library and Knowledge Services and the Assistant Librarian have trained users in the use and access of e-resources such as online journals and databases. Support is also available to staff and students on demand in the library on using the library catalogue, basic word processing skills & using the internet with other bespoke help and assistance provided.



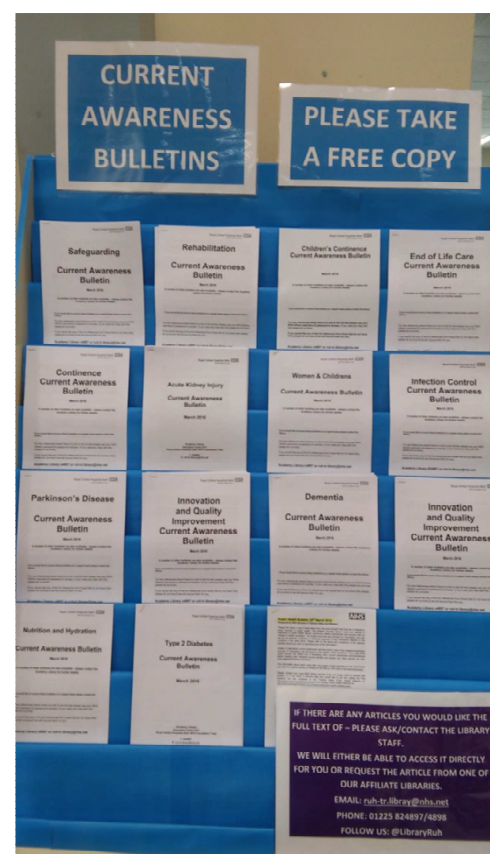
Current awareness

Current Awareness services have been further developed during 2016/17. This has involved the production of regular e-mail bulletins tailored to the specific needs of users, focusing on the Trust's priorities and also a personalised regular updating service. These services are promoted widely. During 2016/17 a total of 6574 current awareness emails were sent to library users – up from 5450 in 2015/16.

The Academy Library also has a Netvibes dashboard so that users can easily find relevant news, journal articles, health news stories and electronically download our current awareness bulletins.

Current awareness bulletins available

- Acute Kidney Injury
- Children's Continence
- Commissioning
- Continence
- Dementia
- End of Life Care
- Infection Control
- Innovation and Quality Improvement



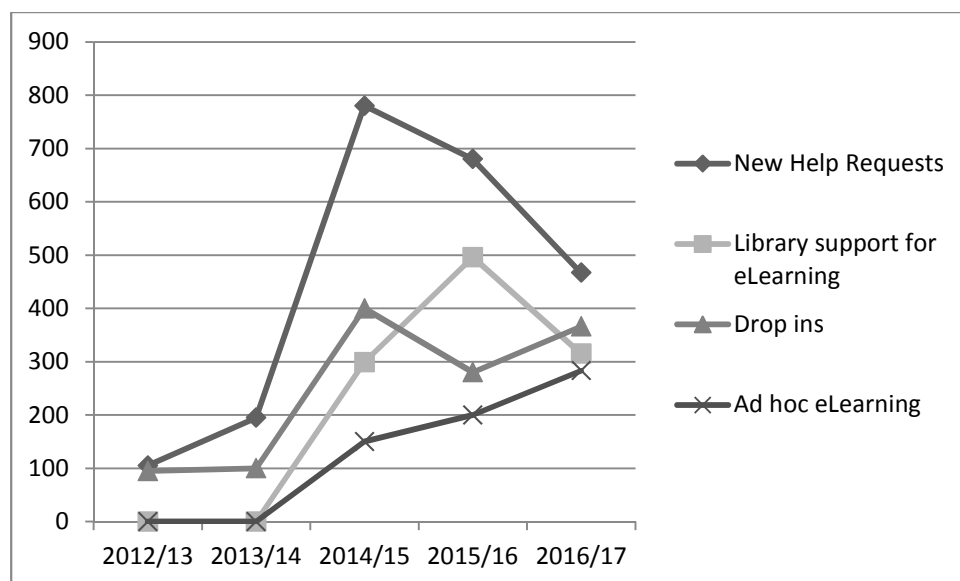
Learning Disabilities **
 Nutrition and Hydration
 Parkinson's Disease
 Rehabilitation
 Safeguarding
 Sepsis **
 Type 2 Diabetes
 Women and Children's

** New for 2016/17

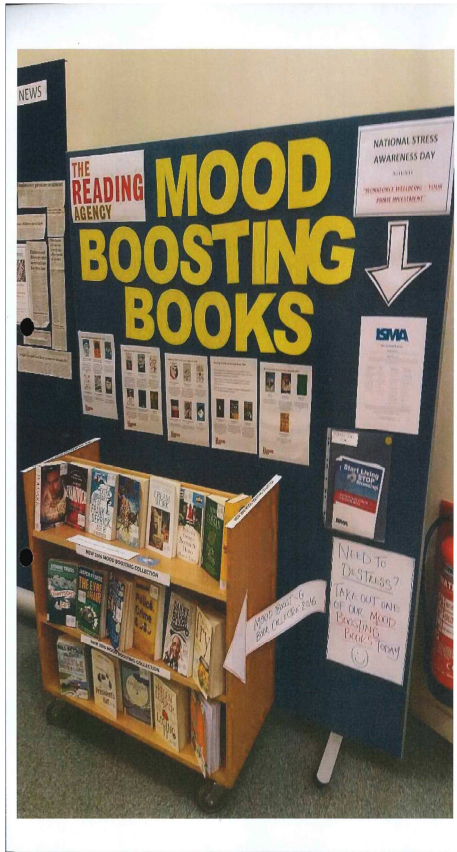
eLearning

The Academy Library, through its integration of eLearning support within the library team, has responded positively to an increased focus by Health Education England on technology enhanced learning.

Support for eLearning is available throughout the working week in the Academy Library. Drop in sessions take place every Wednesday, bookable sessions are available on request and support is available at all times through the e-Learning Support Officer and Academy Library team.



How users received eLearning



Marketing and promotions

The Academy Library's Marketing Strategy has the aim to:

'Raise the profile of the library within the RUH and with partner organisations'.

This has been achieved this year by updating regular rotating displays around the library and sending newly designed publicity to partner organisations.

Our Twitter account continues to grow from strength to strength, now numbering over 300 followers; made up of staff, hospital departments and other healthcare libraries. Day events were held regularly to celebrate library and healthcare events. Some examples: National Libraries Day, Macmillan Coffee Morning and International Nurses' Day. All staff are invited and the events have encouraged positive feedback and gained new library members.



User involvement

The Academy Library invites users to provide comments and suggestions on library services. Provision is made on the library webpages and by forms available in the library to allow users to suggest new resources and comment on services. In addition, feedback is regularly invited from users and stakeholders at meetings attended by the team. Quarterly feedback specifically on the literature searching service is also collected.

Staffing

Our current staffing structure is:

Head of Library and Knowledge Services 0.80 wte

Assistant Librarian 0.64 wte

Library Assistants 2.0 wte

Learning Support Officer 1.0 wte

The Academy Library team have the opportunity to update their knowledge and expertise. This year the Library Assistants attended the South West regional librarians' annual meeting and a specific Library Assistants study day and all staff have attended various other training opportunities.

Library quality assurance framework



In 2016 the Academy Library achieved 100% compliance with the national NHS Library Quality Assurance Framework Self-Assessment. This assesses compliance against 48 nationally agreed criteria. This is the fourth year in a row the Academy Library has achieved this score.

Library Priorities for 2017/18

(Identified from the Academy Library Strategy 2015-18 and Knowledge for Healthcare: a development framework for NHS library and knowledge services in England 2015-2020)

- Continue to work with our STP partners in Swindon, Salisbury & Bristol to increase collaborative working & resource sharing.
- Ensure the Academy Library is actively involved in the creation, capture, sharing, utilization, or reuse of knowledge in the organisations served
- Demonstrate the impact of library and knowledge services
- Academy Library to support information provision for patients and/or the public