

**ACTION LIST - BOARD OF DIRECTORS MEETING IN PUBLIC
WEDNESDAY 25 JULY 2018**

| Action No | Details | Agenda Item No | First Raised | Action by | Progress Update & Status | Lead |
|-----------|---|----------------|--------------|-----------|--|--|
| PB481 | Patient & Carer Experience Report The Board to have a further conversation in relation to patient experience, building on the conversations at the May Board of Directors meeting. | BD/18/05/08 | May 2018 | Sept 2018 | To be discussed at the September 2018 meeting with the Q1 Patient & Carer Experience Report | All |
| PB483 | Staff Story The Chief Operating Officer will ensure that the feedback received from the staff story will be taken into account as part of winter planning, and the impact on RNHRD patients will also be specifically considered. | BD/18/06/06 | June 2018 | Sept 2018 | On the agenda. Closed | Chief Operating Officer |
| PB484 | Quality Report: FFT Targets & Indicators The Board to review and discuss the revised FTT targets, following further information on patient feedback routes to be presented at July Board. | BD/18/06/07 | June 2018 | Sept 2018 | To be discussed at the September 2018 meeting | All |
| PB488 | Complaints Annual Report Acting Director of Nursing to review detail in report and ensure it does not allow the identification of specific patients or incidents. | BD/18/07/08 | July 2018 | Sept 2018 | A verbal update will be provided at the meeting. Open | Acting Director of Nursing & Midwifery |