

Report to:	Public Board of Directors	Agenda item:	16
Date of Meeting:	28 February 2018		

Title of Report:	Chief Executive's Report
Status:	For Information
Board Sponsor:	James Scott, Chief Executive
Author:	Helen Perkins, Senior Executive Assistant to Chairman, Chief Executive & Medical Director
Appendices	None

1. Executive Summary of the Report
The purpose of the Chief Executive's Report is to highlight key developments within the Trust which have taken place since the last Board meeting.

2. Recommendations (Note, Approve, Discuss)
The Board is asked to note the report.

3. Legal / Regulatory Implications
Not applicable

4. Risk (Threats or opportunities, link to a risk on the Risk Register, Board Assurance Framework etc)
Strategic and environmental risks are considered by the Board on a regular basis and key items are reported through this report.

5. Resources Implications (Financial / staffing)
Not applicable

6. Equality and Diversity
Not applicable

7. References to previous reports
The Chief Executive submits a report to every Board of Directors meeting.

8. Freedom of Information
Public

CHIEF EXECUTIVE'S REPORT

1.1 2017 New Year's Honours Award Ceremony

The Trust held its 2017 New Year's Honours Award Ceremony on 2nd February 2018 at the Assembly Rooms in Bath. The ceremony, presented by stage and television actor Tristan Gemmill, was a huge success and acknowledged the dedication, innovation and hard work of our staff. A number of awards were presented on the evening including recognising loyalty for both 25 and 35 years of service as well as those staff who won personal achievement awards.

Other award winners were:

- Research & Development Award: Obstetric and Gynaecology Research Team
- Chief Executive's Customer Care Award of the Year: John Hughes, Senior Operating Department Practitioner
- Patient Safety & Quality Improvement Award: Clare Edmunds, Consultant Paediatrician & Lead for Paediatric Sepsis
- Outstanding Student of the Year: Kate Fry, Student
- Volunteer of the Year Award: Sharon Burge, Volunteer in Cancer Support Centre
- Most Innovative Team of the Year: Respiratory Sleep Service
- Team of the Year Award: Frailty Flying Squad

1.2 CQC 2017 Maternity Survey

A recent survey of women's experiences of maternity services at 130 Trusts in England has rated the Royal United Hospitals Bath (RUH) NHS Foundation Trust as better than most other Trusts across a range of measures. The RUH scored better than the national average in seven areas, including achieving the highest survey score possible for 'When you were at home after the birth of your baby, did you have a telephone number for a midwife or midwifery team that you could contact?' Other aspects where the Trust was rated as amongst the top performing Trusts included 'Thinking about your care during labour and birth, were you treated with respect and dignity?' and 'If your partner or someone else close to you was involved in your care during labour and birth, were they able to be involved as much as they wanted?'

1.3 National Cancer Patient Experience Survey Results

The National Cancer Patient Experience survey was completed by patients with a confirmed diagnosis of cancer, who had been discharged from the Trust following an inpatient episode or day case attendance for cancer related treatment. Patients rated the Trust as better than the national average on being seen as soon as necessary, being given easy to understand information and overall care. The vast majority of patients were positive about their experience of care at the Trust, as summarised by one patient - 'I have nothing but praise for the way I was treated. I felt that I was an individual and not just a number, the concern, understanding and care was exceptional.' The Trust is reviewing the findings and will look to make further improvements based on patient feedback.

1.4 'Beacon of Hope' award for RUH nurse

Haematology Nurse, Theresa Peters, has been recognised as a 'Beacon of Hope' by the Lymphoma Association for her dedication to supporting people affected by lymphoma – the UK's fifth most common cancer. Theresa, who was nominated by a patient, launched a support group for lymphoma patients and their families, running the group herself after work hours. The meetings provide reassurance, encouragement and advice for those living with and beyond lymphoma.

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1.5 RUH nurse wins Innovative Thinking award

Helen Meehan, RUH Lead Nurse for Palliative Care and End of Life, has been given an award by Dorothy House Hospice Care for her commitment to helping patients receive their end of life care in the comfort of their own home. The Innovative Thinking Award was presented to Helen in recognition of the instrumental role she has played in developing and delivering a service that supports patients nearing the end of life to be discharged from hospital, and to receive care at home.

1.6 Update on RUH Membership

As at 21st February 2018, 11,775 Public Members have signed up to support the RUH NHS Foundation Trust. Together with Staff Members we now have 17,364 Members. We are always actively seeking new Members to help us shape the future of the hospital and as a Member of the Trust you can influence many aspects of the healthcare we provide.

By becoming a Member, our staff, patients and local community are given the opportunity to influence how the hospital is run and the services that it provides. Membership is completely free and offers three different levels of involvement. Through the Council of Governors, Members are given a greater say in the development of the hospital and can have a direct influence in the development of services.

1.7 Constituency Meeting

On 13th February 2018, the City of Bath held their first constituency meeting of the year which focused on Dementia, Emergency Department and Winter Pressures. The meeting was well attended and extremely well received and allowed Members to receive an update on the Trust's activities and plans over the coming year.

1.8 Caring for You

Our next Caring for You event will focus on Age Related Macular Degeneration and is taking place on 21st March 2018 at 6pm. During this special evening, attendees will learn more about new tests and therapies for Age Related Macular Degeneration. Places must be booked so please contact the Membership office on 01225 821262 or via email at RUHmembership@nhs.net.

1.9 Consultant Appointments

Dr Helen Burt was appointed as a Consultant in Radiology (Breast Diagnostics) on 20th February 2018. Dr Burt is a Radiology Trainee in Severn and has recently completed a placement at the RUH. Her start date is to be confirmed.

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