

Report to:	Public Trust Board	Agenda item:	16
Date of Meeting:	26 June 2013		

Title of Report:	Spring to Green Week
Status:	For Information
Board Sponsor:	Francesca Thompson
Author:	Lisa Lewis, Lead, Transformation Programme
Appendices	Appendix 1 – Command and Control Structure

1. Purpose of Report (Including link to objectives)
<p>The Emergency Intensive Support Team (EIST) suggested that the RUH was required to do something significantly different to move out of black escalation and regain control of patient flow. The Trust agreed to concentrate on six work streams over the next 120 days; one of the work streams was to create a ‘firebreak’ opportunity.</p> <p>The firebreak opportunity was called Spring to Green and this report aims to summarise the outcomes achieved during the week, including patient experience and feedback from staff.</p>

2. Summary of Key Issues for Discussion
<p>Trust Board are asked to note;</p> <ul style="list-style-type: none"> a) 64% performance outcomes achieved in week (pg 8) b) 338 issues raised in week; 65% resolved in week c) Positive patient and staff experience d) Sustained 4hour performance e) Elective flow improved and sustained f) Repeat event 7th October ‘Winter Evergreen’ g) IST site exemplar with several requests from other acute providers (local and out of area) for planning materials

3. Recommendations (Note, Approve, Discuss etc)
<p>Trust Board are asked to note the next steps arising from this initiative.</p> <p>Next Steps:</p> <ul style="list-style-type: none"> • Theatre Action Week starting 10th June. Aim: To improve patient experience by reducing theatre cancellations due to non-clinical reasons e.g. waits and delays • Ward Liaison Officer action card included in escalation policy and invitations sent to staff to become volunteers • A reminder to staff via Head of Performance that actions need to be carried out even when we’re ‘green’, not to become complacent • Repeat event in October, titled Winter Ever Green • Present to the EIST following commendation of this work and being seen as a site exemplar

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Document Approved by: Francesca Thompson, Chief Operating Officer	Version:1
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4.	Care Quality Commission Outcomes (which apply)
Outcome 4: Care and Welfare of people who use the services.	
5.	Legal / Regulatory Implications (NHSLA / Value for Money Conclusion etc)
Care Quality Commission (CQC) Registration 2013/14	
6.	NHS Constitution
Principle 3: The NHS aspires to the highest standards of excellence and professionalism	
7.	Risk (Threats or opportunities link to risk on register etc)
None	
8.	Resources Implications (Financial / staffing)
The initiative was designed to involve all staff and engage their understanding and contribution to patient flow	
9.	Equality and Diversity
All staff were invited to be involved in this initiative	
10.	Communication
Communication on outcomes will be via the Spring to Green section of the intranet and via a link in 'In the Week'. Standard presentation available.	
11.	References to previous reports
None	
12.	Freedom of Information
Public	