

Report to:	Public Trust Board	Agenda item:	15
Date of Meeting:	26 June 2013		

Title of Report:	Urgent Care Improvement Programme – Performance Report May 2013
Status:	For Discussion
Board Sponsor:	Francesca Thompson, Chief Operating Officer
Author (s):	Clare O’Farrell, Divisional Manager Medicine
Appendices	None

1.	Purpose of Report (Including link to objectives)
<p>To provide Trust Board with assurance that the Trust is completing actions on all 4 hour criteria, identified by Monitor, to support reactivation of the Trusts Foundation Trust application.</p> <p>This will require the RUH to provide Monitor with evidence in four key areas:</p> <ul style="list-style-type: none"> • Strengthened relationships with the local health economy • Progression of demand management schemes • Trust wide capacity review • Activity pressures are safely managed 	

2.	Summary of Key Issues for Discussion
<p>Trust Board are asked to note the progress made to date, particularly strengthening the relationships with the local community. The paper also details the steps being taken to implement demand management schemes and capacity reviews across the health community.</p> <p>Trust Board are asked to note that the back door work stream of the Urgent Care Improvement Programme requires further focus.</p>	

3.	Recommendations
<p>Trust Board is asked to discuss the paper and identify any further actions that can be taken to support emergency and urgent care performance across the health and social care community.</p>	

4.	Care Quality Commission Outcomes (which apply)
<p>Outcome 4: Care and Welfare of people who use the services. Outcome 6: Cooperating with other providers Outcome 13: Staffing Outcome 16: Assessing and monitoring quality of service provision Outcome 26: Financial Position</p>	

Author: Clare O’Farrell, Divisional Manager Medicine	Date: 12 th June 2013
Document Approved by: Francesca Thompson, Chief Operating Officer	Version: .1.0
Agenda Item: 15	Page 1 of 3

5.	Legal / Regulatory Implications (NHSLA / ALE etc)
Care Quality Commission (CQC) Registration 2013/14	
6.	NHS Constitution
Principle 3: The NHS aspires to the highest standards of excellence and professionalism Principle 6: Value for money and use of finite resources	
7.	Risk (Threats or opportunities link to risk on register etc)
The 4 hour performance is currently on the risk register ID: 634. Trust Board should note that a number of other Trust risks are closely linked to delivery of the 4 hour standard. Patient safety issues are routinely discussed and captured on a central database at each 3 times daily site meeting.	
8.	Resources Implications (Financial / staffing)
The Urgent Care Improvement Programme 2013/2014 investment plan has been approved by Management Board in May 2013. All investments will be approved in principle by the Chief Operating Officer and the investment programme will be closely monitored by the programme board. An overall investment plan has been developed for commissioners by the wider community. The RUH has submitted a business case approved by management board in May 2013.	
9.	Equality and Diversity
All services are delivered in line with the Trust's Equality and Diversity Policy	
10.	Communication
To be managed by the Urgent Care Improvement Programme Board – Every Patient Matters, chaired by the Chief Operating Officer.	
11.	References to previous reports
Monthly performance reports, ECIST Recommendations and 4 hour Recovery Plan.	
12.	Freedom of Information
Public	

Author: Clare O'Farrell, Divisional Manager Medicine	Date: 12 th June 2013
Document Approved by: Francesca Thompson, Chief Operating Officer	Version: .1.0
Agenda Item: 15	Page 3 of 3