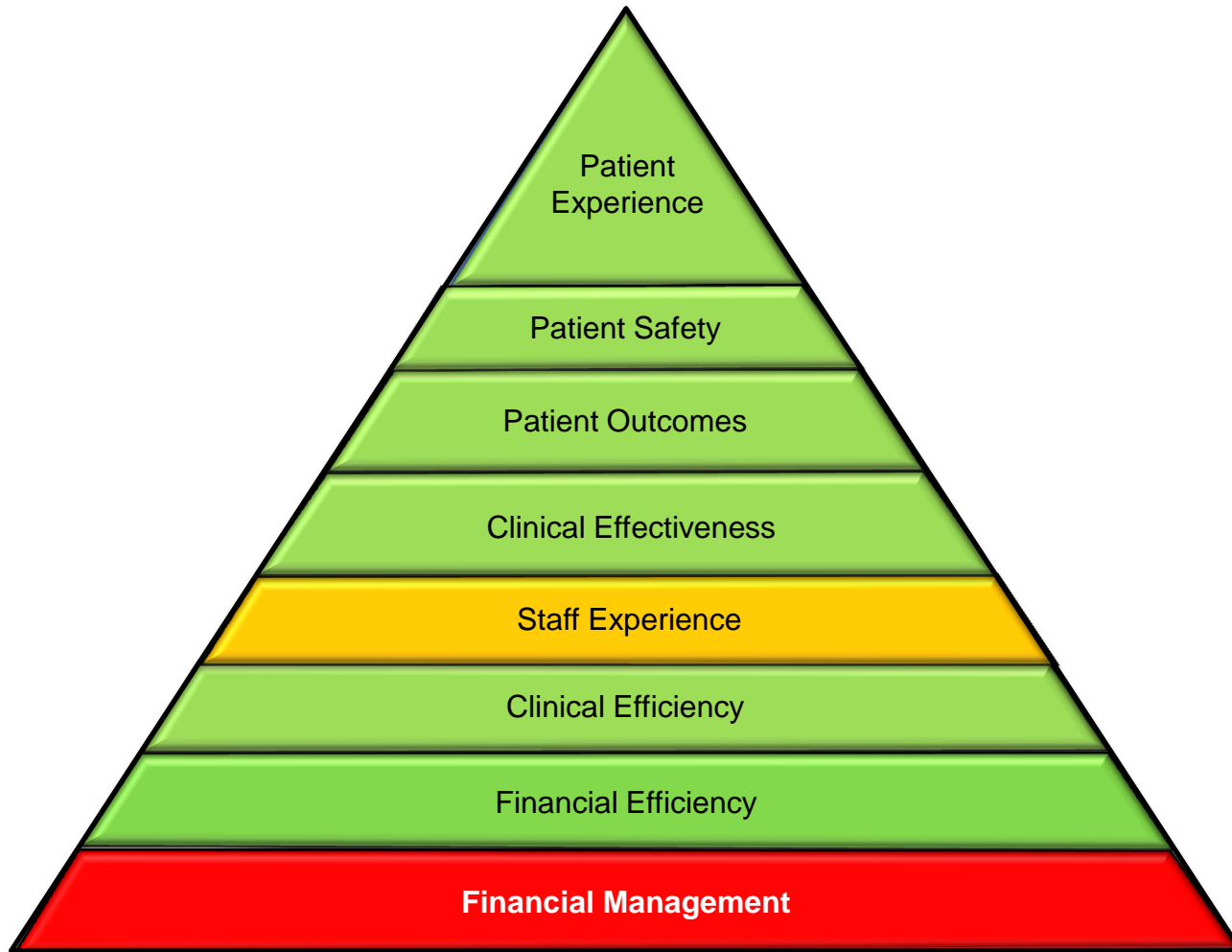


# Quality Governance Assessment – Early Alert Pyramid

Item: 8  
Appendix 1  
June 2013



## Monthly Measures:

**Patient Experience** - % of patients who would recommend the RUH to their family & friends.

**Patient Safety** - Never events.

**Patient Outcomes** – HSMR.

**Clinical Effectiveness** – Harm events

**Staff Experience** - Sickness Absence.

**Clinical Efficiency** - Trust Inpatient Bed Occupancy (%).

**Financial Efficiency** - Financial risk rating.

**Financial Management** - Activity /income variance to plan.