

# Referrals into the Dermatology Unit

## Lesions

Please use Teledermatology

Please send a minimum of 3 photos – orientating, close view and dermoscopic view (if latter is available). Please make sure that any images are in focus.

Access available 24/7

Answer within 2 working days (average response time currently 13 hours)

50% of 2WW referrals prevented and advice given

## Emergencies / Urgent

Please use the advice & guidance telephone line via Cinapsis

**Only following discussion with a Clinician**, you will be advised on the referral route:  
Emergency referrals – email: [ruh-tr.dermatologysecretaries@nhs.net](mailto:ruh-tr.dermatologysecretaries@nhs.net)  
Urgent referrals via e-RS

Available Mon – Fri  
09:00 – 17:00

Immediate feedback from a Dermatologist

Patients receive care when they need it

## Rashes / routines

Please use Teledermatology

Please send a minimum of 3 photos, at least 1 with a dermatoscope if available – include close ups and different sites to aid remote diagnosis

Access available 24/7

Answer within 2 working days (average response time currently 13 hours)

Initial trial data shows 73% of referrals managed through Primary Care



### Who is Teledermatology available to?

The Teledermatology Service is available to **ALL** local GP practices for **ANY** dermatology query and is accessible via the **Cinapsis App** (available free of charge at the [App Store](#) and [Google Play](#)). Note that GPs can not only take photos themselves but also upload photos sent in by patients.

### Please note that:

The RUH team welcomes all photos, whether or not taken with a dermatoscope, but would request that:

- They are original photos (not photos of a screen image); and
- Lesion photos are taken with a dermatoscope *if* one is available to improve diagnostic accuracy
- A minimum of 3, in-focus, images should be submitted

### Why am I being asked to use Teledermatology?

The upward trend in Dermatology referrals continues and the team are facing challenges in meeting national Dermatology targets including 2WW's.

It is likely that patients referred routinely will have to wait for an appointment over 52 weeks.

In order to assist the RUH in handling these increased volumes Dr Mauri-Sole (Clinical Lead, RUH Dermatology) and her team are requesting that;

*"GPs should send photos via the Teledermatology Service in advance of making **ANY** referral, regardless of its category"*

The target is to reach 100% use of advice and guidance by December 2020. By not requesting advice and guidance before making a referral, it is likely there will be a significant delay to patient care. Therefore it is paramount that this preliminary step is completed prior to making a referral.

### Where can I get more information?

RUH Clinical enquiries  
RUH Operational enquiries  
BSW CCG Contact  
Cinapsis

[inma.mauri-sole@nhs.net](mailto:inma.mauri-sole@nhs.net)  
[bradley.isaac@nhs.net](mailto:bradley.isaac@nhs.net)  
[lauraine.jones@nhs.net](mailto:lauraine.jones@nhs.net)  
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